Achievements against the strategic plan

Relationships: Representing and supporting members/communities of interest and maintain national networks

Homelessness Australia (HA) remains in partnership with many peak bodies and organisations across Australia. HA represents more than 300 members, representing homelessness, domestic violence, mental health, alcohol and other drugs, and youth services, as well as local government and councils, federal and state politicians, students, academics and individuals with a lived experience of homelessness. Our members help to provide strong advocacy and policy work as we work towards an Australia without homelessness.

HA had 335 members at the end of the year. Twelve new services joined HA during 2013-14 and we lost 31 members due to service mergers, closures or organisational restructure.

HA represented the homelessness sector on 16 advisory committees and reference groups in 2013-14. In addition, HA maintains networks with national, state and local peak bodies, government departments and other not-for-profit organisations.

Homelessness Australia works with our networks and members to provide the central voice of the homelessness sector and regularly corresponds with members through publications, social media, email and in person via meetings, events and training opportunities.

HA produced a range of publications each year. These include:

- National Youth Coalition for Housing (NYCH)
- Council to Homeless Persons’ Australia (CHFA)
- The Women’s Services Network (WESNET)
- Australian Women Against Violence Alliance (AWAWA)
- Australian Human Rights Commission
- Assisted Care and Housing for Aged
- Australian Institute of Health and Welfare
- Australian Housing and Urban Research Institute (AHURI)
- Australian National Committee for UN Women
- Equality Rights Alliance
- Families Australia
- Relationships Australia

To see more about Homelessness Australia in 2013-14 go to homelessnessaustralia.org.au/2014AnnualReport/Achievements.pdf

Advocacy

National Partnership Agreement on Homelessness (NPAH)

Early in 2014 Homelessness Australia embarked upon a campaign to have the NPAH funding renewed and announced in time to ensure certainty and continuity of services. HA’s campaign included expressive and instrumental activities plus mainstream and counter-public actions. HA also worked collaboratively with other federal and state/territory advocacy groups and was instrumental in drawing the sector together.

HA pursued a ‘Tell us now, budget night it too late’ campaign, using the tag lines ‘closed ‘till budget night’ and ‘What about tonight’. HA was pleased to give the sector-response speech, in Melbourne, when the Minister for Social Services announced a continuation, for one year, of the NPAH funding. Our campaign had been successful.

HA advocacy meetings:

Homelessness Australia represented the interest of the homelessness sector in the following meetings:

- Minister for Social Services and his office – 8 meetings
- Federal Department of Social Services – 7 meetings
- State/territory elected representatives – 6 meetings
- Commonwealth politicians – 21 meetings
- State/territory advocacy peak bodies – 7 meetings
- National advocacy peak bodies – 22 meetings
- Sector members – 14 meetings.

Homelessness Australia works with our networks and members to provide the central voice of the homelessness sector.

Homelessness Australia produced a number of policy papers during 2013-14:

- Use of homelessness services by ‘new migrants’
- Domestic and family violence services joined-up report
- Common access points into homelessness service systems: effective reform?
- How might the impact of federal homelessness spending be better measured?

Leadership and influence: To be recognised as the central national voice on homelessness in Australia and contribute to, and influence, public policy

Homelessness Australia continues to maintain a positive and constructive relationship with the Australian government. In 2013-14 we briefed two new sets of Ministers responsible for homelessness. HA continued to provide the Department of Social Services, the Australian Bureau of Statistics, the Australian Institute of Health and Welfare and the Department of Human Services with ongoing advice on homelessness issues.

Over the course of 2013-14 HA prepared submissions for the following government inquiries:

- National Commission of Audit
- Priorities for the Federal Budget 2014-15
- Commonwealth Government’s enquiry into Affordable Housing
- Review of Australia’s Welfare System

Homelessness Australia represented the homelessness sector in the following Commonwealth Government consultations:

- Review of Australia’s Welfare System
- DSS Regulatory Audit
Achievements against the strategic plan

- Civil Society National Centre for Excellence’s Research and Stakeholder Engagement Project
- Establishment of the national Primary Healthcare Network
- National Review into Home Medicines

HA also met with, and then actively supported, the Royal Commission into Institutional Child Abuse to help the Commission to connect those who may have experienced child abuse and are now clients of homelessness services.

HA projects

Launched in June 2014, Homelessness Australia’s joint project with beyondblue. Tune in Now, was a major focus for this financial year. Tune in Now is a practical, easy-to-use (and free) online tool, hosted on HA’s website, that helps workers to identify those whose mental health may need further attention. Tune in Now has been used by hundreds of homelessness and support workers to help recognize clients who may be experiencing depression or anxiety. It has given them the confidence to talk to their clients about their mental health.

Two policy meetings for council members from CPAH, NYCH and WESNET were hosted, in Canberra, by HA. The richness of the information from discussions has informed HA’s work. HA looks for ways we can give extra support to our member services.

For example, after conducting research, HA identified the twelve most frequent-of-origin countries for foreign nationals who were supported by services and developed an information sheet that directs services to the most appropriate organisation for support.

HA was also closely involved in several projects being developed by other organisations. These included ACCAN’s Homeless and Connected and Connecting the Dots, a DSS-led project. HA also endorsed a joint NGO report on Australia’s Human Rights.

In August 2013 HA delivered Homeless Persons’ Week: the Hidden Homeless and then developed the theme for 2014, Homelessness, we can’t afford to ignore it. Planning and developing the 8th National Homelessness conference, Homelessness: Complexities & Countermeasures to be held in September 2014, was also a priority. Significant effort has put towards establishing a federal Parliamentary Friends Group on Homelessness. To be launched in September 2014, this group will establish an interested and supporting network of politicians who will be able to make informed decisions regarding homelessness and the people it affects.

HA introduced several new columns to Happenings, our monthly publication, to let members know more about the diversity and depth of the sector’s activities and HA’s work. It now included profiles of individuals and services, sector news, profiles on new HA members as well as summaries of research. The website has been updated with several new pages and new content, including research and factsheets.

Media and contributions

Homelessness Australia conducted more than 30 radio and press interviews, of which half were national broadcasts. HA also contributed to many magazine articles in sector and general publications.

HA provides media releases both proactively and in response to sector news, publications, events, formal days and weeks and in partnerships with networks. In 2013-14 we distributed 14 media releases.

Homelessness Australia conducted a number of media interviews and contributed to a number of articles over 2013-14 including:

- ABC Radio National
- ABC Radio
- Mix radio Perth
- 4BC Brisbane
- 5AA Adelaide
- ABC News 24
- 4ZZZ Radio
- Austereo network Sydney
- DMG Radio
- SBS News
- ABC AM
- Sydney Morning Herald
- Fairfax media
- ABC News
- Darwin Radio
- Panorama
- Northern Weekly
- Newcastle radio
- MMM Sydney
- ABC World Today
- WIN Tasmania (TV)
- MX Newspaper
- BayFM Geelong
- The Drum
- The Today Show
- Real Estate.com.au
- St Vincent de Paul magazine, The Record
- Purity magazine
- Anglicare Rental Affordability press conference
- ACROSS Community post budget press conference
- The Australian – Budget comment
- ProBono’s Changemaker

Share knowledge and information: To share accurate and timely information with members and the community about Australian Government and the Department of Social Services’ homelessness and related policy

Homelessness Australia regularly liaises with Australian government departments.

HA prepares sector briefings on issues of importance and relevance to the homelessness sector. In 2013-14 these included:

- Homelessness amongst Indigenous Australians
- A ‘new way of working’ for DSS grants
- Federal Budget 2014-15
- Commission of Audit
- Specialist Homelessness Services 2012-13
- Specialist Homelessness Services, July-Dec 2012
- Homelessness 2011-12 Comparing performance across Australia (COAG)

HA regularly updates our resources, including fact sheets and infographics, with updated information from the Australian government.

HA frequently uses social media as a tool to distribute information. In addition to sharing information, social media is used to build networks with other organisations and with government.

Governance: To be recognised by stakeholders and government and operating effectively, professionally and with the highest standards of governance

Homelessness Australia is governed by a board of thirteen representatives from our three founding councils. The board is responsible for the delivery of our organisational purpose.

HA recognises that organisations are comprised of a very diverse range of people with various skills and experience. We have worked to establish networks and mutually rewarding relationships with a wide range of people. This is reflected in the diverse backgrounds of HA’s board members.

During 2013-14 HA reviewed its sustainability program and introduced new environmental sustainable actions which reduced power and paper usage. HA’s financial accounts are reviewed annually by an independent auditor.
Members list 2013-14

National
Anglicare Australia
Australian Red Cross
Mission Australia - National Head Office

ACT
Beverley Atkins
Canberra Youth Refuge
Connections ACT
Dora Women's Refuge
Emma Shafron
Inanna Incorporated
St Vincent de Paul Society - Family Services
Tenants Union ACT
Thora Women Inc
Welfare Rights and Legal Centre
Woden Community Services Inc
Youth Coalition of the ACT
YWCA of Australia

NSW
Adrienne Lucey
Albury Supported Accommodation Service Inc
Albury Wodonga Community Network Inc
Alices Cottages
Ameile House Women's Refuge
Anglicare NSW Southern Tablelands
Architects Edmiston
Ballina District Community Services Association
Barnados Australia
Blue Gum Inc
Blue Mountains Youth Accom and Support Service Inc
Broken Hill Yass Inc
Byrne Proclaimed Place Inc
Byron Bay Youth House
Carries Place Inc
Central coast Community Legal Centre
Central Coast Emergency Accommodation
Child, Adolescent and Family Services
Community Legal Centres NSW Inc
Drug and Alcohol Women's Network
Dubbo Emergency Accommodation Project
Dubbo Women's Refuge
Elise Women's Refuge
Elise Women's Refuge
Evelyn Tadros
Freeman House
Fusion Accommodation and Support Service
Gunnedah Women's Housing
Hume Women and Children's Refuge
Homelessness NSW/ACT
Illawarra Youth Housing
Immigrant Women's Support Association
Joan Harrison Support Services for Women
Julian Hoptowd
Kempsey Women's Refuge
Kennedy House Men's Shelter
Launceston Women's Support Group
Lighthouse
Lismore Youth Accommodation Assistance
Lotus House
Mama Lana's Community Foundation
Matthew Talbot Hostel
Mission Australia - Southern NSW
Moorhouse Family Support
Moruya Women and Children's Service
Moruya Youth Refuge - Campbell Pg
Murrumbidgee Women's and Children's Refuge
Narrabri Family Crisis Centre
National Children's and Youth Law Centre
Ngala House - Moree Women's Refuge
North Sydney Youth Support Service
North Wollongong Women's & Childrens Services Inc
Nova Women's Accommodation and Support Inc
NSW Federation of Housing Associations
NSW Women's Refuge Movement
Pam's Place Crisis Accommodation Resource & Referral Service
Parramatta Mission
Pathfinders Ltd
Public Interest Advocacy Centre
Quamby House
Raymond Terrace Neighbourhood Centre
Regional Youth Support Services Inc.
Salvation Army - Australia Eastern Territory
Salvation Army - Foster House
Shalom (House of Peace) Inc
Silvia's Roche
Sisters Housing Enterprises Inc
South West Women's Housing
Southern Riverina Youth Support Services
Southern Youth and Family Services
St George Women's Housing
St Vincent de Paul - Deniliquin
St Vincent de Paul - Marian Centre
St Vincent de Paul House
St Vincent de Paul Society - Wollongong
Stepping Out Housing Programme
Sturt Youth Consulting
Talulah Youth Services
Ted Nicholls Foundation
The Burredum Association
The Crossing
The Haymarket Foundation
The Mercy Foundation
The Station Limited
Tookaway Women's Refuge
Tumut Regional Family Services Inc.

Uniting Care - Berrinba (Youth Services Team)
Upper Hunter Community Services
Wentworth Area Community Housing
Wesley Family Centre: Nepean
Western Housing for Youth
Wollongong Emergency Family Housing
Women's Housing Company Limited
Yacca Centre
Youth off the Streets
YP Space MNC
NT
Alice Springs Women's Shelter
Anglicare NT
Crisis Accommodation Gove
Darwin Community Legal Service
Dawson Women's Shelter
Salvation Army - Darwin Homeless Men's Program
Somervale Community Tenancies
Tennant Creek Women's Refuge
YWCA of Darwin Inc
NT Shelter
QLD
139 Club
Sharehouse Youth Accommodation Programme
Anglicare - Central Queensland
Anglicare North Queensland Limited
Bahnoo Women's Youth Shelter
Banana Shire Emergency Accommodation and Support Centre
Beefleigh District Community Development Association
Blair Athol Accommodation and Support
Brisbane Youth Service
Centacare Community Services Fraser Coast
Chameleon Regional Community Housing Community Accommodation Support Agency Inc
Community Action Inc
D & K Community Services Pty Ltd
Emergency Long-term Accommodation Manoora
Footprints in Brisbane Inc
Gateway Community Group
Gold Coast Women for Homeless Young
Gold Coast Youth Service
Inala Family and Children's Accommodation Support Service
Ipswich Housing & Support Services Inc
Laidley Crisis Care and Accommodation
Lions Emergency Accommodation Centre
Maclean Accommodation Support Service
Minginna Projects Inc
North QLD Combined Women's Services
North QLD Domestic Violence Resource Service
Ozcare
Queensland Health
Queensland Shelter
Rockhampton Women's Shelter
Roseberry Community Services
Rose's Youth Mission
Salvation Army - Centenary Lodge
Salvation Army - Toowomba Crisis Accommodation
Sera's Women's Shelter Inc
Shelter Housing Action Cairns
Sheltered by Grace
Silk Oaks Children's Haven
South Burnett CTC Inc
Survex Kids
Tenants Union QLD Inc - North Qld
United Synergies Ltd
Wesley Mission Brisbane
Women's Centre Cairns
YFL Ltd.
Youth Emergency Services
Youth Empowered Towards Independence
Youth Housing Project Association
Youthcare Hervey Bay
Youthcare Pine Rivers
Youthlink
Zag Zag Young Women's Resource Centre Inc
Anne Mitchell
SA
Southern Domestic Violence Service
Baptist Community Care
Calvary Lutheran Family Support
Catherine House
Centacare - Catholic Family Services
Centacare Catholic Family Services
Durham Foundation
Homelessness SA
Hutt Street Centre
Jaye Wilkinson
Junction Australia
Kathryn Brown-Young
Migrant Women's Support Service Inc
Petes Hargieh
St John's Youth Services
Uniting Care - Wesley Country SA Inc
Uniting Care Wesley Port Adelaide
West Coast Youth and Community Support Inc
Zonta House
Salvation Army - SA Divisional Headquarters

TAS
AK Centacare Accommodation Support
Andrew Willie
Anglicare Tasmania
Bibliheaven Homeless Men's Assistance Centre
Colony 47 Inc
Hobart Women's Shelter
Karinya Young Women's Service
Launceston Women's Shelter (Magnolia Place)
Relationships Australia
Salvation Army - Support & Housing Program
Shelter Tasmania
Warrawee Committee Inc
Youth Futures Incorporated
Youth Network Of Tasmania

VIC
Annie North Inc
Bethany Community Support Inc
Bethlehem Community Inc
Cedar Creek Consultancy Services
Child and Family Services
City of Port Phillip - social meals
Colac Area Health
Council to Homeless Persons
Domestic Violence Victoria
Eastern Domestic Violence Service Inc
Family Access Network Inc
Good Samaritan Inc
Hanover Welfare Services
Haven, Home, Safe
Hope Street Youth and Family Services
Hope Street Youth and Family Services
Housing for the Aged Action Group
Kids Under Cover
Ladder Project
LatITUDE - Direction for Young People Inc
Loddon Mallee Homelessness Network
Malcolm Accommodation Support Program
Margaret Tucker Hotel For Girls
Melton Supported Accommodation Service
Mental Illness Fellowship
PILCH Homeless Persons' Legal Clinic
Ringwood Area Lions Aged Care
Rural Housing Network Limited
Sacred Heart Mission St Kilda
Safe Futures Inc
Salvation Army - Adult Services
Salvation Army - Horsham Family Service
Salvation Army - Karinya
Salvation Army - Southern Territory Headquarters
Salvation Army The Open Door
South Port Community Housing Group
St Kilda Youth Service
St Luke's Anglicare
The Bridge Youth Service
Uniting Care - Ballarat Parish Mission
Uniting Care - Harrison Community Services
Uniting Care - Wodonga Support & Housing Group
VincentCare - Victoria
Wesley Mission Victoria
Windermore Child & Family Services
Wombat Housing and Support Services
Women's Health West
Women's Info Support and Housing in the North
Leila W Huebeh

WA
Albany Youth Support Association
Alliance Housing
Anglicare WA
Avon Youth, Community & Family Services
Burke's Inlet Youth in Action
Calvary Youth Services Mandurah
Centrecare Inc
Chrysalis Support Services
Community Housing Coalition of WA
Erica Johns
Experiance Crisis Accommodation Service
Foundation Housing Ltd
Goldfields Women's Refuge (Finlayson House)
In Town Centre
Mamaj Jarrad Women's Refuge
Mercy Youth Services
Mobile GP
Multikultural Services Centre of WA
Pat Giles Centre
Perth Asian Community Centre Inc
Pilbara Community Legal Service
Reema Gardiner
RuAH Community Services
Samantha Bonner
Senator Scott Ludlam
Senator Sue Lines
St Bartholomew's House Inc
Starfish Services Inc
Street Doctor - Perth Central and East Metro
Medicare Local
Swan Emergency Accommodation
Tracy French
Victoria Park Youth Accommodation
West Aus Crisis and Welfare Services
Women's Council for Domestic & Family Violence
Youth Futures WA
Salvation Army - Crossroads West
An election, and a new Commonwealth government, meant the political and policy landscape, in which Homelessness Australia works to address homelessness, has continued to shift. HA has had the opportunity to persuade government and play a key role in influencing changes that address the causes and consequences of homelessness.

Over the past year HA has focused on systemic advocacy, building relationships with policy and decision-makers within politics and governments, as well as with key stakeholders and members. Sharing information and joint advocacy with other national and state/territory peak bodies has resulted in a stronger voice being heard.

Ensuring ongoing funding for homelessness services is a priority. HA’s advocacy realized success in March 2014 when the Minister for Social Services announced an extension to the NPAH funding. Addressing this crisis was a precursor to HA’s continued concentration on securing long-term funding agreements.

Working in partnership with beyondblue, HA developed and implemented Tune in Now. This free on-line toolkit was a major focus of our year’s work. Despite being dedicated to helping men experiencing homelessness, many homelessness workers struggled with what to say about depression and anxiety and how to say it. The toolkit arms workers with the right information, and empowers them to ‘have the conversation’ about depression and anxiety.

HA also made several policy submissions and participated in a range of reference groups and activities, details of which are discussed elsewhere in this report.

Establishing foundations for future events occupied considerable HA time. Planning and programming the 8th National Conference, Homelessness: Complexities & Countermeasures will result in a focused, valuable and strong sector development event. Creating a Federal Parliamentary Friends on Homelessness group, means a cohort of interested and educated politicians will better understand the issues surrounding homelessness, which will inform their decision-making.

Thank you to HA’s Chair, Pauline Woodbridge, the HA Executive and Board for supporting me in my first year as HA’s CEO. They have all given freely of their personal time to HA matters and I am very grateful for their guidance. I would like express my gratitude to the team at HA for their professionalism and dedication. Thank you also to HA members who supported and contributed invaluable information that informed our policy work. HA values the input from members, and indeed all stakeholders. This is reflected in the quality work that HA produces, the quality of services HA offers to members, and an increased collaborative approach to preventing and ending homelessness.

It was a productive, challenging and busy year. We have set strong foundations. I look forward to next year when we shall continue to support members, build community awareness and understanding, influence, advocate and collaborate on behalf of homelessness services to create a national approach to preventing and ending homelessness.
Homelessness Australia remains well placed to continue its national representation of the views of the homelessness sector.

This has been a year of change: a change in the federal government and at HA, a change in Chairperson, a new CEO and office manager. Firstly, let me pay tribute to my predecessor, Narelle Clay, who, in November, retired from Chair of HA. During her two terms as Chair, Narelle showed leadership, commitment and immense competence in steering HA to being the organization it is today; one that is held in high regard and has influence and impact in its mission to prevent and end homelessness.

I also sincerely thank, former board member, Lynne Evans, who kept the HA ‘engine running’ while we sought a new CEO.

Throughout the year the board and councils have continued their commitment to support HA’s mission, “to promote national policy and action to reduce homelessness and its impact upon the diverse range of people it affects.”

To ensure the unique challenges of our sector are not overlooked HA has continued to maintain strong sector representation on relevant advisory bodies such as LIMAC and Social Determinants of Health Alliance (SDOHA) - a full list is in this report.

HA worked with our members, Councils and Board, and others and organisations to provide input into parliamentary and other inquiries relating to homelessness and other issues of interest to the homelessness sector. HA presented the sector’s voice into the Commonwealth Government’s Welfare Report (McClure Report), red-tape reduction review and the development of National Centre for Excellence and made several policy submissions. The views of HA’s members are reflected in the information HA provided to governments and the broader community.

This year, HA has done an excellent job of providing members with timely and accurate information on funding issues, government policy, research and how, as a sector, we are approaching different issues. HA’s sector briefings, HAppenings, INFORM, website and use of social media have enabled members to be better informed on national developments and sector influences.

I wish to end my report with recognition and grateful thanks to the CEO, Glenda, and her staff, the Board and Councils for their commitment and wisdom they provide to Homelessness Australia. HA has continued to deliver strong representation during the year, showing leadership and intelligence. In the coming year, HA will need support from us all as it works in an uncertain environment, with governments, other agencies and individuals, towards building a sustainable national framework to prevent and end homelessness.

Pauline Woodbridge (Chair)
Liz Fritz (Treasurer)
Michael Coffey (Secretary)
Julie Oberin
Belinda Jones

Jenny Smith
Rhonda Gregory
Joanna Siejka
Emma Robertson
Michelle Parker

Jacinta Atkins
Vicki Lachlan
Lindy Edwards.
LIZ FRITZ

Homelessness Australia (HA) remains in a strong financial position with retained earnings of $835,892.14.

HA received ongoing core funding from the Department of Social Services under the National Secretariat Program to the end of June 2014. A further six month funding grant has since been secured, taking current funding to 31st December 2014. Future funding beyond December 2014, will be determined through the grants submission process expected to be finalised in late 2014.

The Department of Social Services again provided financial support for Homeless Persons’ Week.

Collaborating with beyondblue on the Tune in Now project was a significant source of funding for the year. HA’s membership is also an important source of funding. Funds secured through membership fees are allocated directly to membership services. This means the greater HA’s membership, the more comprehensive support we can give back.

Operating on tight budgets is a challenge for many smaller services and I acknowledge the importance of their financial support, along with that of larger organisation.

I take this opportunity to thank Glenda Stevens, our CEO for the way she manages our finances overall, as well as ongoing liaison with the funding provider and relationships with our members. Susan Virgo, HA’s office manager does an amazing job in managing the day-to-day financial matters and the membership system. Both Glenda and Susan have given me enormous support during the year, for which I am truly appreciative.

To see complete financials go to homelessnessaustralia.org.au/2014AnnualReport/Financials.pdf
About Homelessness Australia

Our vision
Creating a framework for ending homelessness

Our mission
To proactively research, develop and promote national policy and action to reduce homelessness and its impacts on the diverse range of people it affects.

Our strategic themes

Relationships
To represent and support members/communities of interest and maintain national networks

Leadership and influence
To be recognised as the central national voice on homelessness in Australia and contribute to and influence national policy

Share knowledge and information
To share accurate and timely information with members and the community about Australian government and Department of Social Services homelessness and related policy

Governance
To be recognised by stakeholders and government as operating effectively, professionally and with the highest standards of governance and ethics

The councils

Council for Homeless Persons’ Australia (CHPA)
CHPA is an incorporated organisation with the aim of advocating the achievement of social justice for families and single adults who are homeless or at risk of homelessness. It endeavours to do this through the development of policy and information exchange. Council members represent a large number of homelessness organisations throughout Australia.

National Youth Coalition for Housing (NYCH)
NYCH focuses on youth homelessness and housing issues, and represents the nine state/territory youth housing and specialist youth homelessness service sectors.
NYCH’s annual campaign is Youth Homelessness Matters Day held in the middle of National Youth Week – for more information go to www.youthhomelessnessmatters.net.

The Women’s Services Network (WESNET)
WESNET is a national women’s peak advocacy body which works on behalf of women and children who are experiencing or have experienced domestic or family violence.

The organisational elements of Homelessness Australia

Homelessness Australia conducts an annual membership survey to gain feedback from members and stakeholders. Results from the January 2014 survey showed:

😊 A majority of members were satisfied, or very satisfied, with HA’s visibility as a peak body
😊 Four in five respondents found the information HA provided useful
😊 A majority of members were satisfied or very satisfied with the publications and papers HA produced.

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