

# Australian Federation of Homelessness Organisations Annual Report 2004 – 2005



# Members 2004 — 2005

## QLD

Aboriginal & Islander Childcare Agency  
Anglicare Beenleigh Youth Accommodation & Support  
Anglicare Central Qld  
Anglicare North Qld  
Ann Mitchell  
Bahloo Women's Youth Shelter  
Banana Shire Emergency Accommodation and Support Centre  
Bayside Tenancy Advice & Advocacy Service  
Beenleigh Area Youth Service  
Blair Athol Accommodation and Support Program  
Booval Community Service  
Brisbane City Council  
Brisbane Domestic Violence Advocacy Service  
Brisbane Youth Service  
Bundaberg Housing Action Group Inc  
Caboolture Family Haven Inc  
Callar Community Housing Group  
Capricorn Youth Accommodation Services  
Chisholm Inc  
Churches of Christ Welfare  
Clare Homes Supported Accommodation Uniting Church  
Community Connections Qld  
Crisis Accommodation Support Association  
CTC Youth Services  
Family Emergency Accommodation  
Townsville Inc  
Gateway Community Group Inc  
Gold Coast Project for Homeless Youth  
Gold Coast Youth Service  
Goodna Youth Services Inc  
Gympie Widgee Youth Service  
Heath Wood  
Hinchinbrook Community Support Centre  
Housing Action Group Maryborough District  
Inala Family Accommodation & Support Service Inc  
Inala Youth and Family Support Service  
Integrated Family & Youth Service  
Iona House  
Ipswich Community Youth Service  
Ken Graham  
Ken Hancock Home Surfers Paradise Anglican Crisis Care  
Kingston East Neighbourhood Group  
Kyabra Community Association Inc  
Lions Emergency Accommodation Centre  
Macleod Women's Refuge  
Mareeba Community Housing Association Inc  
Micah Projects - Inner City Services  
Mount Isa Youth Shelter  
Najidah Association Inc  
Noosa Youth Service  
North East Community Support Group SAAP Program  
North Qld Combined Women's Services Inc  
NPA Women's Services  
North Qld Domestic Violence Resource Service  
Open Youth Project  
Ozcare  
Qld Community Housing Coalition  
Qld Disability Housing Coalition  
Qld Shelter  
Qld Youth Housing Coalition  
Qld Youth Services  
Reconnect Gold Coast  
Roseberry Youth Services  
Salvation Army Toowoomba Crisis Accommodation  
Save the Children Fund - Qld division  
Sera's Women's Shelter Inc  
Sharehouse Youth Accommodation Program  
Shelter Housing Action-Cairns  
Sherwood Neighbourhood Centre Housing Service  
Skill Centre Inc  
Social Action Office  
South West Qld Tenants Association Inc  
Tenant's Union - North Qld Office  
Tenants Union of Qld  
The Salvation Army Youth Outreach Service  
Toowoomba Community Legal Service  
Toowoomba Youth Service  
Warringu ATSI Corporation  
Whitsunday Domestic Violence Service  
Windana Support Centre Inc  
Women's House - Shelta  
Women's Information and Referral Centre Cairns  
Youth & Family Services - Logan City  
Youth Emergency Services  
Youth Housing Project Association  
Youthlink  
Zig Zag Young Women's Resource Centre Inc

## NSW

Albury Supported Accommodation Service  
Albury Wodonga Women's Refuge  
Albury Wodonga Youth Emergency Services Ltd  
Alices Cottages Inc  
Ammberley's Single Women's Refuge  
ARCH Ltd  
Armidale and District Women's Centre  
Armidale Women's Housing Group  
Armidale Youth Refuge  
B. Miles Women's Housing Scheme  
Barnados Australia  
Bathurst Women's Housing Program  
Blue Gum Inc  
Bonnie Women's Refuge  
Brain Injury Association of NSW  
Broken Hill Skills Centre Inc  
Byron Bay Youth House  
Byron Emergency Accommodation Project  
Campbell Page Moruya Youth Refuge  
Caretakers Cottage  
Carl Scully MP - Minister for Housing  
Carries Place Co-Op Ltd  
CCAB Anglicare North Coast  
Centacare Broken Bay  
Centacare Youth Support Service  
Central Coast Emergency Accommodation  
Coastal Accommodation Services Supporting Youth  
Coffs Harbour Youth Housing and Support Service  
Community Services Programs Family Action Centre  
Community Youth Homes  
Consultant Social Support Programs, The Salvation Army Eastern Territory  
Drug, Alcohol and Women's Network (DAWN) Inc

**AFHO would like to  
extend its  
appreciation and thanks  
to all  
members for their  
support throughout the  
year...**

Drug & Alcohol Women's Network Inc.  
Dubbo Community Housing Leasing Programme  
Emergency Accommodation Project Inc  
Dubbo Reconnect Service  
Dubbo Women's Housing Programme  
Elandra Women & Children's Service  
Erskineville Youth Housing Inc  
Fairfield Youth Accommodation Service  
Fairfield Youth Refuge  
Far West Reconnect  
Ginny Hewlitt  
Grafton Women's Refuge  
Gunyah Women's Housing  
Hastings Women's & Children's Refuge  
Holroyd Youth Services  
Homelessness NSW.ACT  
Homeless Persons Information Centre  
Homeless Persons Support Team  
Housing Support & Advocacy - Centacare  
Illawarra Legal Centre  
Illawarra Youth Housing  
Immigrant Women's Speakout Association  
Job Futures  
Katakudu Women's Housing  
Kel Knox  
Kempsey Women & Children's Service Inc  
Lismore Women's and Children's Refuge  
Liverpool Youth Accommodation Assistance Company  
Liverpool Youth Refuge Inc  
Lotus House  
Macarthur Ozanam Centre  
Macleay Youth Accommodation Service  
Marist Youth Care  
Medley Community  
Mission Australia

Monaro Crisis Accommodation Service  
Moree Family Support  
Moree Women's Refuge - Ngala House  
Murrane Women's Housing  
Narrabri Family Crisis Centre  
National Ethnic Disability Alliance  
Newmaqc Community Housing Co Ltd  
NSW Women's Refuge Resource Centre  
NSW Federation of Housing Associations  
Open House Youth Accommodation Services Inc  
Orange Community Accommodation Service  
Parramatta Mission  
Phoenix House Youth Services  
Quamby House  
Raymond Terrace Neighbourhood Centre Inc  
Regional Accommodation Brokerage Service  
Rendu Youth Services  
Salvation Army Australia Eastern Territory  
Samaritans Foundation  
Samaritans Outreach Team  
Shelter NSW  
Shire Wide Youth Service  
Shirewide Youth Services Inc  
Shoalhaven Youth Accommodation  
Silky Oaks Children's Haven  
Sisters Housing Enterprises  
South West Women's Housing  
Southern Riverina Youth Support Services  
Southern Youth and Family Services  
St Vincent De Paul-National Council  
Stepping Out Housing Programme Inc  
Tamworth Homeless Men's Support Group  
Tamworth Youth Care Inc  
Tenants Union of NSW  
The Bridge Youth Service Inc  
The Burdekin Association  
The Gender Centre  
The Haymarket Foundation  
The Station Ltd  
The Ted Noffs Foundation  
The YWCA of Sydney  
Theba Inc  
Upper Hunter Community Services  
Veritas Outreach Youth Services  
Vincetian Village Care and Support Service  
Vinnies Emergency Accommodation/Reconnect  
Welfare Rights Centre  
Wentworth Area Community Housing  
Wesley Mission - Homeless Persons Service  
Westlake Macquarie Youth Accommodation Project  
Wimlah Refuge  
Wollongong Emergency Family Housing  
Wollongong Women's Housing  
Women's & Girls Emergency Centre  
Women's Housing Company  
Woy Woy Women's Refuge  
Youth Accommodation Association NSW  
Youth Accommodation Services- Centacare  
Newcastle  
Youth Angle Inc  
Youth Off the Streets

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## Acknowledgements

We would like to thank all of those who continue to work with us to prevent and respond to homelessness in Australia.

We would particularly like to acknowledge the ongoing financial support we receive from the Commonwealth Department of Family and Community Services (FaCS).

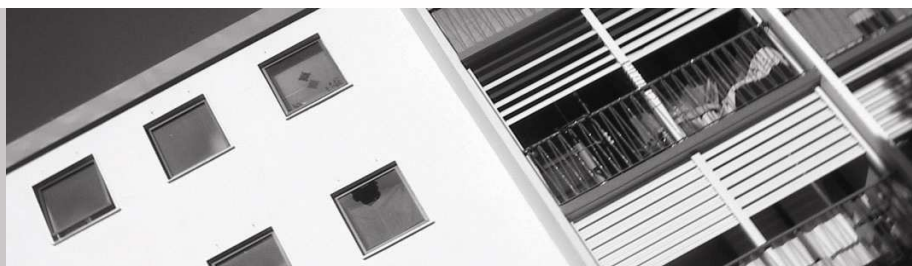
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## **Homelessness in Australia**

1 in every 200 Australians are homeless

Each day 100,000 Australians are without safe secure and affordable housing

1 in every 3 homeless Australians is a child

1 in every 75 Australian children under 12 will access a homeless service this year

Each year more than 53,000 children and their parents stay in homeless services

Every day 200 children and their families are turned away from the homeless service system

Australia has 1300 homeless assistance services

Only 1 in every 7 homeless Australians will find a bed in the homeless service system

Homeless assistance services provide almost 3 million nights of accommodation each year

1 in every 2 homeless people are in NSW or QLD

## Vision

### AFHO's Vision Statement

**"To proactively research, develop and promote national policy and action to reduce homelessness and its impact upon the diverse range of people it affects."**

AFHO seeks to improve community awareness and understanding of the issues facing the 1 in every 200 Australians who are homeless. AFHO advocates for people who are homeless, aims to represent the interests of more than 1300 homeless assistance services, and contributes to policy development and evaluation of Australia's homeless service system.

AFHO works collaboratively with homeless people's associations, homeless assistance services, state homelessness peak organisations, national peak organisations from other sectors, government, business and the broader community to achieve these objectives.

### AFHO's strategic priorities for 2005– 06:

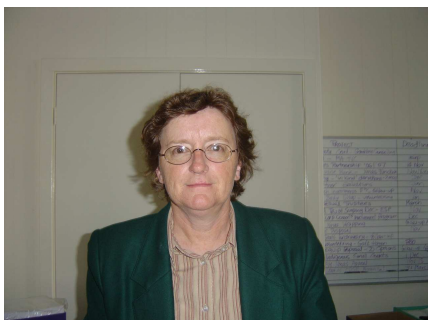
- 1 Identify, fund and implement key policy, research and projects
  - 2 Build presence, profile and capacity for advocacy of AFHO and the homelessness sector
  - 3 National Homelessness Conference 2006
  - 4 Review infrastructure, communications and operations
- 



Australian  
Federation of Homelessness  
Organisations

Advocating for homeless people's rights  
and working to end homelessness  
in Australia.

## Chairperson's Report



It has been an interesting time since taking on the role of Chair of AFHO, getting to know the Board members, staff and other key stakeholders.

AFHO has been reviewing its key areas of activity over recent months and has set itself a challenging future agenda.

The four main areas of work are:

- Identify, fund and implement key policy, research and projects.
- Build presence, profile and capacity for advocacy of AFHO and the homelessness sector.
- 4<sup>th</sup> National Homelessness Conference 2006
- Review infrastructure, communications and operations

We will be undertaking these activities with reference to past experience, whilst building on future opportunities.

AFHO will consult with members and other relevant agencies to help us progress this work.

One of the key areas is to develop a strong public profile, advocating for the needs of those experiencing homelessness so that we can fulfil our vision.

I look forward to the year ahead and to increasing AFHO's profile and achievements.

Annabel Senior  
Chairperson

## Executive Officer's Report

It is a challenge to take on the role of advocating on behalf of 100,000 homeless Australians and the workers and organisations that provide 1300 homelessness assistance services across Australia. It's a challenge that is not undertaken single-handedly. Thanks to all of you who have provided support to AFHO in its work to make homelessness a chapter of Australia's history rather than a future legacy. Whether as a person who is homeless - you told your story, provided your data, sold the Big Issue, or were an active member of a homeless people's association; as a service provider - you collected data, networked with other local agencies, wrote an article or presented at a

conference, as community member - you participated on the Board of a local, state or national organisation, or as a researcher, government policy maker or a worker in state or peak national organisation - you worked to prevent and respond to homelessness. It was your pride, your stories, your data, your experience, your dedication and commitment, your research, your programs and your policies that AFHO used as examples of how change is possible. Thankyou.

There are some special thanks. Thanks to the AFHO Board for your ongoing guidance and support. This year saw the departure of three Board members: Kate Lord, Geoff King and Maria Hagias and I thank them for their contributions and service. We welcomed three first-time Board members, Terri Francis, Kym McIntosh, and Angela Nesci and Von Bromilow also returned to Board service. At the May 2005 Board Meeting we farewelled our Chairperson Narelle Clay, after many hours of dedicated service to AFHO since she took on the role in 2000. At the same time we welcomed Annabel Senior to the role of AFHO Chairperson and I look forward to working with her in 2005-06.

Thanks also to my team here at AFHO. This year saw the departure of two long standing staff members at AFHO, Megan Hinchley and Jo Broad, who both left to develop their careers in the Australian Public Service. Their dedication and team spirit will be missed. Sira Nicholas, a former employee, returned for a few months to help fill the gap. We undertook some minor restructuring, and were able to create a one day a week Finance Manager position. We were lucky to recruit Heather Watkins to this position and she has brought a new level of professionalism to our financial management practices. Leisa Gibson, our fantastic and dedicated policy officer who made a big impact in a short time, moved with her family to Chile in February. Gayatri Vettivel and Joel Glazebrook rounded out the team in 2004-05. Thanks also to Gerry Orkin who was acting Executive Officer in June and July 2005 while I took some family leave.

I look forward to the day when we no longer need a national peak body for homelessness because there are no homeless Australians. In the meantime we look forward to your continued support in 2005-06.

Jack Quinane  
Executive Officer



## Treasurer's Report



AFHO met the challenges associated with financial management with limited resources through sound management practise and the securing of additional conference sponsorship funds. Our goal was to maintain our level of activity and still end the year in a positive financial position. This goal was again achieved in 2004-05, with AFHO ending the year with a surplus of funds.

On the advice of the Finance Manager and the Auditor, to ensure the accounts meet current financial standards we wrote off our provisions during the current financial year. As a result, I am pleased to report that the overall position for the year is an operating surplus of \$489,763 with accumulated assets from this period ended 30<sup>th</sup> June 2005 being \$517,700.

We maintained the level of core funding we receive from the Department of Family and Community Services (FaCS) and we gratefully acknowledge their continued funding assistance. Additional funds were received from FaCS and the SAAP Community and Development Committee (CAD) for the commencement planning, organising and securing a venue for the 4th National Homelessness Organisation in 2004-05. AFHO maintained its income from membership and associated fees.

A list of members is available in the Annual Report. AFHO is as always, very appreciative of the community and government agencies and individuals who support the organisation.

The Auditor, Everalls DFK and Associates has provided an unqualified audit report to our members for the 2004-2005 financial year and you will find this report on page 10. We are pleased to have received an unqualified audit opinion. The staffing restructure enabled AFHO to separate the financial management function from the general administrative function. Heather Watkins (CPA) was appointed to the position of Finance Manager. Her qualifications and expertise in this area has resulted in further development of the financial management system. I take this opportunity to thank Heather for her work and look

forward to continuing our association during the coming years.

Through continuing to diversify our income base we aim to reduce our dependence on the resources provided by the government. We seek to continue to improve the financial position of AFHO and therefore further advocacy, research and policy work.

I take this opportunity to acknowledge the dedication and diligent management of resources by the AFHO staff and Board members throughout the year. All have assisted me enormously in my position as treasurer.

Thank you

A handwritten signature in black ink, appearing to read 'Liz Fritz'.

Liz Fritz  
Treasurer

## Board Members

### **Annabel Senior, AFHO Chairperson**

Annabel is the Operations Manager, Community Services for Mission Australia. She started as Chairperson of the AFHO Board in May 2005. Annabel has been a dedicated worker in the community sector for over 25 years. Currently she is responsible for the overall management of a number of residential and outreach homelessness services funded by SAAP and the Department of Housing in both regional and rural areas. Her responsibilities also include managing JPET services in NSW, whose target group is young people experiencing homelessness or at risk of homelessness.

### **Maria Leebeek, Secretary**

Maria entered into the youth sector in 1991 and has a range of experience in the housing field from direct practice (having been a youth housing worker for several years) to management (as the Director of the Brisbane Youth Service).

Maria has experience in research and project work having conducted a project into long term housing for young people and has had involvement on various project reference groups. Maria maintains an ongoing commitment to the youth housing field from her long standing involvement in NYCH to her current position as the Policy and Development Officer for the Queensland Youth Housing Coalition Inc.

### **Liz Fritz, Treasurer**

Liz has been manager of Blair Athol Accommodation and Support Programme at Bilinga on the Queensland Gold Coast for 15 years and has worked with people experiencing homelessness for 18 years.

Currently Liz is Chairperson of the Council for Homeless Persons Australia (CHPA) and a member of the Gold Coast Regional SAAP Network, the South Queensland Council for Homeless Persons and TAFE Industry Reference Group (Community Services).

### **Donna Curtis**

Donna has 14 years experience working in the youth services sector primarily with homeless and at risk young people and is currently the Executive Officer for Shire Wide Youth Services Inc.

Donna has been actively involved in the Youth Accommodation Association NSW for the past 9 years, the past 2 of those as the President. She represents NSW issues to NYCH over the last 5 years and currently fills the role of Chairperson.

### **Julie Oberin, Executive Member**

Julie is the manager of Annie North Women's Refuge and Domestic Violence Service in Bendigo, Victoria. She has worked at Annie North Inc. since 1992, almost 10 of those years as Manager.

Julie is the Victorian representative on the Women's Services Network (WESNET) national committee and former National Chairperson of WESNET (6 terms). She has extensive experience in areas related to domestic and family violence including regional and rural issues. Julie's work in the area of domestic and family violence has been published widely. She has presented papers, workshops and participated on panels at conferences at regional, state, national, and international levels.

### **Trish Bramble**

Trish is the Support and Accommodation Services Manager at Parramatta Mission, NSW and has worked in services for homeless people for the past 17 years.

Trish is currently on the Executive Committee of Homelessness NSW.ACT, is the Chairperson for Pacificlink Community Housing and is the NSW representative and Vice Chairperson for CHPA.

### **Terri Francis**

Terri has 10 years experience in community organisations. She currently works at Magnolia Place LWS, Launceston Women's Shelter in Tasmania, where she has been working since 1998 as a Women Support Worker and Co ordinator. Terri is currently a representative on the Tasmanian state peaks, Women's Emergency Services, Independent Women's Organisations of Tasmania and is the Tasmanian representative for WESNET. Terri also attends the Tasmanian Department of Health and Human Services Industry Reference Group meetings. Prior to this Terri worked at Deloraine Neighbourhood House and Mole Creek Resource Centre

### **Pauline Woodbridge**

Pauline has been working in Women's Services in Townsville for the past 20 years and has been Co-ordinator of North Queensland Domestic Violence Resource Service (NQDVRS) for the last 10 years. Over the years she has been active locally, within the State and nationally to raise the awareness of violence against women and work towards the elimination of domestic violence against women and children and is currently the QLD representative for WESNET

## Board Members

### **Margaret Chisholm**

Margaret has been manager of a family service (SAAP funded) in Canberra for 8 years and represents the generalist sector within the ACT on the boards of Homelessness NSW, ACT and CHPA.

Margaret has a life-long interest and commitment to seek social justice for society's most marginalised groups and is especially interested in working to better meet the needs of accompanying children within homelessness assistance services and finding co-ordinated responses to working with clients with co-morbidity issues.

### **Kym McIntosh**

Kym has been employed at Southern Junction Community Centre, a SAAP funded Youth Accommodation and support service for the past 12 years. He began work as a residential care worker, later working in outreach services and now has the role of Operations Manager. The organisation provides a range of services to young people and families in the outer southern suburbs of Adelaide.

Kym has been involved in Homelessness SA—the unfunded homeless peak in South Australia.

Kym has been on the NYCH council for three years and is a NYCH delegate on the AFHO Board.

## Staff Members

### **Jack Quinane, Executive Officer**

Jack is responsible for the overall coordination and management of AFHO. He is responsible for promoting the needs of people who are homeless in our community and developing and maintaining a profile for AFHO.

Jack represents AFHO in a wide range of forums. He analyses and responds to a broad range of policies, statements and issues relating to homelessness. He ensures the development of a AFHO policy on homelessness in consultation with the AFHO Board and member organisations.

### **Heather Watkins, Finance Manager**

Heather maintains the payroll and financial aspects of personnel details. She is responsible for maintaining the leave registers and personnel files, and ensuring AFHO's compliance with relevant taxation, superannuation and award requirements.

Heather is a Chartered Practising Accountant and started with AFHO in February in 2005.

### **Angela Nesci**

Angela is currently the coordinator of the Bilingual Health Education Program for Working Women's Health. She has worked in the area of service provision for women from non English speaking backgrounds (NESB) for 11 years – in the areas of legal service, domestic violence, health promotion, counselling & mental health services. Her knowledge of the homelessness sector and in particular for women from NESB has been gained throughout her working history as well as through committee & board membership in groups such as Women's Housing Ltd., WESNET, the Non-English Speaking Background Domestic Violence Action Group, the Migrant Women's Lobby Group, ANESBWA (Association of non-English speaking background women of Australia) and the Multicultural Communities Council.

### **Von Bromilow**

Von Bromilow is the Manager of Housing and Community Development Services at Anglicare WA. She manages eight Supported Housing Assistance programs throughout Western Australia and other programs addressing housing instability and homelessness. She has also worked in foster care, youth services and child protection in a career she commenced as a mature-age social work student.

Von has a strong commitment to social justice, Aboriginal people and the alleviation of homelessness. Von is the Rural and Remote representative on the AFHO Board and was previously the Chair of the Council to Homeless WA. For several years she represented the Council to Homeless Persons Australia on the AFHO Board.

### **Julie McKay, Communication and Member Services Manager**

Julie is the Communications and Member Services Manager and is responsible for all media, communications and publications. A large part of her job will be increasing our membership base, and implementing a member services plan.

Julie graduated from the University of Queensland in 2004 with a Bachelor of Business Management and a Bachelor of International Relations. She previously worked as a youth development co-ordinator.

### **Robyn Vance, Communications and Member Services Officer**

Robyn is the Communications and Member Services Officer and is responsible for the organisation of the 4th National Homelessness Conference. Robyn has worked to promote the conference within the sector.

She graduated in 2004 from the University of Canberra with a degree in Public Relations, majoring in Psychology and previously worked for the Department of Health and Aging.

## Key Activities 2004—2005

### SAAP V Campaign

AFHO continued the groundwork it laid down through its involvement in the Supported Accommodation and Assistance Program (SAAP) IV Evaluation with its SAAP V Campaign throughout 2004-05. Community Services Ministers released the evaluation report in August 2005. With a strong feeling of déjà vu, the homelessness sector found promise in an Australian Government commissioned national evaluation report that called for a *National Plan for Addressing Homelessness* and once again, Community Services Ministers ducked the issue and focused on a Commonwealth-State tussle over funding contribution levels.

AFHO released a summary of the SAAP IV Evaluation and distributed it to the sector in September. AFHO worked to coordinate national action on the SAAP V Campaign, through its members, state and territory homelessness peak bodies and with other national peak bodies. Campaign activities peaked around Community Services Ministers' meetings in November and March. AFHO issued 11 media releases during the campaign, including a joint release with ACOSS.

AFHO also continued its record of contribution to the development of the national SAAP data collection with a non-technical publication on the *Redevelopment of the SAAP Statistical Linkage Key*.

### AFHO Board

Two face-to-face board meetings were held in 2004-05. The first in Canberra in November 2004 and the second in Melbourne in May 2005. The Board also met by teleconference in September and February. Monthly teleconferences of the Board Executive Committee were also held, along with teleconferences of other Board Committees as required.

In August, AFHO's Executive Officer and two Board members attended the Building Better Boards Conference in Sydney. In September, Ms Sally Saunders of the Nonprofit Governance and Management Centre (NGMC) was engaged to conduct a Board Self-Appraisal process. Ms Saunders then facilitated a Board Governance and Strategic Planning Workshop at the November Board meeting.

### Linking with the sector

AFHO staff visited homelessness assistance services in Darwin (July), Melbourne (August), Wollongong and Sydney (August) and Queensland (March).

AFHO's founding councils, the Council for Homeless Person's Australia, the Women's Services Network (WESNET) and the National Youth Coalition for

Housing (NYCH), met face to face in November and May.

From August 2005 onwards, AFHO initiated a monthly teleconference with State and Territory homelessness peak organisations.

### Australian Government liaison

AFHO continued to work with the Family and Community Services portfolio across a range of areas. AFHO also met regularly with the National SAAP Data Collection Unit at the Australian Institute of Health and Welfare.

AFHO also worked with Centrelink in continuing the development of a strategic Centrelink response to homelessness, as well as advocating for improved identification of homelessness in Centrelink data.

AFHO tendered a submission to the Attorney General's Department on *The New Approach to Family Law Discussion Paper*.

### Other national representation activities

During 2004 -05 AFHO Board and staff:

- Hosted an exhibition stand at the combined EAROPH / National Housing Conference, Melbourne (September)
- Attended and presented at FECCA Transformations Conference, Canberra (February)
- Presented jointly with Telstra, and the Homeless People's Association (HPA) at the International Association for Public Participation Conference, Sydney (March)
- Attended and presented at Sisters of Saint Joseph Josephite Justice Network, Sydney (April)
- Attended and presented at the Association for the Welfare of Child Health 10th National Conference, Sydney (April)
- Contributed articles to *Impact*, the ACOSS journal (September) and *Parity*, the Council to Homeless Person's journal (February) and other publications

AFHO staff also attended key state and territory homelessness events, including:

- PILCH Homeless Person's Legal Clinic *Client-Focused Communication and Critical Incident Management* Workshop (August)
- *Parity* edition launch and homelessness forum, Sydney Town Hall (September)
- NSW Homelessness and Exclusion Forum,

## Key AFHO Activities 2004 — 2005 (con't)

Sydney (June)

- Separate meetings with the NSW, VIC, QLD and NT Government SAAP Coordinating and Development Committee (CAD) representatives

### National Homelessness Conference 2006

AFHO commenced planning for the National Homelessness Conference and secured early sponsorship support from the Department of Family and Community Services and the SAAP Coordinating and Development Committee (CAD). This enabled us to secure the Sydney Convention Centre for the Conference venue.

### Staff Development and Training

AFHO staff attended training including Philanthropy Australia's Grantseeker workshop, Media Team Australia's media and budget workshops, and Association Forum's Member Services workshop.

### Committees

Following is a list of external committees AFHO board and staff members were representatives on during 2004-2005:

*Information Sub Committee (ISC):* The ISC is a sub committee for the SAAP National Data Collection Agency (NDCA). Kate Lord and then Julie Oberin represented AFHO on this committee.

*Low-Income Measures Assessment Committee (LIMAC):* LIMAC was set up by Telstra to assist them with the development of a package for low-income customers. Leisa Gibson and then Jack Quinane AFHO represented AFHO on this committee.

*Centrelink's Participation Reference Group:* In early 2005 the *Australians Working Together (AWT) Reference Group* was renamed. Centrelink uses this Reference Group to consult with the community and provide advice to the Government on implementation issues associated with welfare reform. Jack Quinane is the AFHO representative on this reference group.

*Commonwealth Advisory Council on Homelessness (CACH):* CACH is an advisory body to the Commonwealth Minister for Family and Community Services on issues relating to homelessness. Jack Quinane represented AFHO on this advisory council.

*Attorney General's NGO Human Rights Forum:* The NGO Forum is an important part of the human rights policy process that allows community organisations and the Australian Government to discuss current human rights issues and developments. Gerry Orkin attended the June 2005 Forum as AFHO's representative.

*National Mental Health Working Group Homelessness and Housing Taskforce:* The Australian Health Ministers' Advisory Council National Mental Health Working Group established the Homelessness and Housing Taskforce (HHTF) in 2003 to develop and progress a national strategy on the issue of homelessness among people with mental illness. Liz Fritz represented AFHO on the Taskforce.



# Auditor's Report

**INDEPENDENT AUDITOR'S REPORT  
TO THE MEMBERS OF  
AUSTRALIAN FEDERATION OF  
HOMELESSNESS ORGANISATIONS INCORPORATED  
ABN 38 006 376 407**

## *Scope*

We have audited the attached financial statements being the Committee Report, Committee Member's Declaration, Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows and Notes to and forming part of the financial statements of Australian Federation of Homelessness Organisations Incorporated for the 12 months ended 30<sup>th</sup> June 2005.

The association is responsible for the preparation and presentation of the financial statements and the information they contain. We have conducted an independent audit of these financial statements in order to express an opinion on them to the members of the association.

Our audit has been conducted in accordance with the Australian Auditing Standards to provide reasonable assurance as to whether the financial statements are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial statements are presented fairly in accordance with Australian Accounting Standards and statutory requirements so as to present a view of the association which is consistent with our understanding of its financial position and the results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

## *Independence*

In conducting our audit, we followed applicable independence requirements of Australian professional ethical pronouncements.

## *Unqualified Audit Opinion*

In our opinion,

1. The financial statements of Australian Federation of Homelessness Organisations Incorporated present fairly the assets and liabilities at 30<sup>th</sup> June 2005, and the income and expenditure of the Association for the year then ended in accordance with the basis of accounting described in Note 1 to the financial statements;
2. The Association has kept proper accounting and other records in accordance with general accounting practices and section 71 of the Associations Incorporation Act 1991;
3. The Association has complied with its own Constitution in regard to accounting policies; and
4. We have been provided with all the information and explanations that we required to form this opinion

**EVERALLS DFK & ASSOCIATES**  
*Certified Practising Accountants*

**CANBERRA**  
*Dated:*

**JA TRIGGS FCPA**  
**(Registered Company Auditor)**

# Committee Report for Year Ended 30 June 2005

## AUSTRALIAN FEDERATION OF HOMELESSNESS ORGANISATIONS INCORPORATED

### COMMITTEE'S REPORT

Your committee members submit the financial report of the Australian Federation of Homelessness Organisations Incorporated for the financial year ended 30 June 2005.

#### Committee Members

The names of committee members throughout the financial year and at the date of this report are:

Annabel Senior (Chairperson)  
Liz Fritz (Treasurer)  
Julie Oberin (Executive)  
Donna Curtis  
Maria Leebeek (Secretary)  
Pauline Woodbridge  
Trish Bramble  
Von Bromilow  
Margaret Chisholm  
Terri Francis (Appointed 24/11/04)  
Kym McIntosh (Appointed 24/11/04)  
Angela Nesci (Appointed 24/11/04)  
Narelle Clay (Resigned 20/5/05)  
Kate Lord (Resigned 24/11/04)  
Geoff King (Resigned 8/11/04)  
Maria Hagias (Resigned 6/9/04)

#### Principal Activities

The principal activities of the association during the financial year were to proactively research, develop and promote national policy and action to reduce homelessness and its impact upon the diverse range of people it affects.

No significant change in the nature of these activities occurred during the year.

#### Significant Changes

No significant change in the nature of these activities occurred during the year

#### Operating Result

The profit from ordinary activities after providing for income tax amounted to \$489,763.

#### After Balance Date Events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operations of the association, the results of those operations, or the state of affairs of the association in future financial years.

Signed in accordance with a resolution of the Members of the Committee:



Committee Member



Committee Member

Dated this 22 day of November

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# Financial Statements for Year Ended 30 June 2005

## AUSTRALIAN FEDERATION OF HOMELESSNESS ORGANISATIONS INCORPORATED STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2005

	2005 \$	2004 \$
Revenue from ordinary activities	894,832	498,368
Employee benefits expense	-241,206	-245,439
SAAP Client Satisfaction	-9,000	-37,167
Breaching Project	0	-24,443
Office Operations	-45,272	-46,319
Communications	-33,000	-41,105
National Council Meetings	-20,091	-26,562
Staff Meetings	-9,366	-8,539
Board	-10,737	-3,826
CHPA	-9,720	-16,345
WESNET	-15,488	-14,281
NYCH	-11,189	-14,825
<b>Profit from ordinary activities</b>	<b>489,763</b>	<b>19,517</b>
<b>Total changes in equity other than those resulting from transactions with owners as owners</b>	<b>489,763</b>	<b>19,517</b>

## AUSTRALIAN FEDERATION OF HOMELESSNESS ORGANISATIONS INCORPORATED STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED 30 JUNE 2005

	2005 \$	2004 \$
<b>CURRENT ASSETS</b>		
Cash Assets	511,667	398,699
Receivables	7,330	2,454
Other	5,024	4,823
<b>TOTAL CURRENT ASSETS</b>	<b>524,021</b>	<b>405,976</b>
<b>NON-CURRENT ASSETS</b>		
Property, plant and equipment	18,773	29,421
<b>TOTAL NON-CURRENT ASSETS</b>	<b>18,773</b>	<b>29,421</b>
<b>TOTAL ASSETS</b>	<b>542,794</b>	<b>435,397</b>
<b>CURRENT LIABILITIES</b>		
Payables	16,698	44,505
Provisions	8,396	362,955
<b>TOTAL CURRENT LIABILITIES</b>	<b>25,094</b>	<b>407,460</b>
<b>TOTAL LIABILITIES</b>	<b>25,094</b>	<b>407,460</b>
<b>NET ASSETS</b>	<b>517,700</b>	<b>27,937</b>
<b>EQUITY</b>		
Retained Profits	517,700	27,937
<b>TOTAL EQUITY</b>	<b>517,700</b>	<b>27,937</b>

A full set of audited accounts can be obtained upon request to: The Secretary, AFHO PO Box 603, Dickson ACT 2602

# Members 2004 — 2005

## VIC

Access Youth Support  
AIDS Housing Action Group Inc  
Anglicare Southbridge Youth Services  
Annie North Women's Refuge  
Banyule Community Health Service  
Banyule Housing Support Group  
Barwon Domestic Violence Outreach Service  
Barwon Youth Accommodation Service  
Baywest Youth Housing Group  
Bethany Community Support  
Bethlehem Community Inc  
Central Hume Support Services  
Cobaw Accommodation Services  
Colac Area Health  
Council to Homeless Persons  
David Holdcroft  
Domestic Violence & Incest Resource Centre  
Eastern Homelessness Network  
Elizabeth Hoffman House  
Family Access Network Inc  
Flat Out Inc  
Footscray Youth Housing Group  
Good Samaritan Inn  
Goulburn Valley Community Health Service  
Grampians Housing Network  
Hanover Southern - Housing & Support Service  
Hanover Welfare Services  
Homeground Services  
Hope Street Youth and Family Services  
Hume Accommodation & Support Service  
Inner South Community Health Services  
Joan's Place  
Judith Woodland  
Kids Under Cover  
Leila W Huebner  
Lodden Mallee Housing Services  
Lodden Mallee SAAP Network  
Mallee Accommodation & Support Program  
Margaret Tucker Hostel  
Martina Collective, Georgina Inc  
Mary Anderson Lodge  
Melton Supported Accommodation Service  
Michelle Barnett  
Molly's House Women's Refuge  
North East Support and Action for Youth  
Northern Homelessness Network  
Olive's Place Inc  
Pathways  
Peplow House  
Public Interest Law Clearing House  
Quantum Support Services Inc  
Regina Coeli Community  
Regional Extended Family Services  
Rural Housing Network Ltd  
Sacred Heart Mission St Kilda  
Salvation Army - Crisis Services  
Salvation Army Crossroads Jacana  
Salvation Army Crossroads Sunbury Accommodation Service  
Salvation Army Social Housing Services  
Salvation Open Door  
Social Planning and Projects  
Southern Family Life  
St Albans Youth Housing  
St George Women's Housing  
St Lukes Anglicare - Youth Services  
St Vincent De Paul - Matthew Talbot Soup Van  
St Vincent de Paul Aged Care & Community Services  
Supported Housing Ltd  
The Bridge (Goulburn Accommodation Program)  
The Salvation Army - Kardinia Network  
The Salvation Army Eastcare  
The Salvation Army South East Services Network  
Uniting Care Ballarat Parish Mission  
Uniting Care Connections - SHIFT  
Victorian Women's Refuges & Associated Domestic Violence Services Inc  
Westernport Accommodation and Youth Support Services  
Werrabee Support and Housing Group  
Wesley Central Missions  
WIN Support Services  
Wintringham Hostels  
Wombat Housing & Support Services  
Women's Health West  
Women's Housing Ltd  
Women's Info Support & Housing In the North  
Young Peoples Health Service  
Youth Projects Inc

## SA

Aboriginal Family Support  
Anglican Community Care Inc  
Baptist Community Services SA  
Bowden Brompton Housing Service  
Centacare Homeless, Mental Health & Youth Services  
Central Eastern Domestic Violence Service  
Community Housing Council of SA Inc  
Developing Alternative Solutions to Housing (DASH)  
Domestic Violence Crisis Service Inc  
Domestic Violence Helpline Adelaide Central Mission Homelessness SA  
Migrant Women's Support Accommodation Service  
Multi Agency Community Housing Association  
National Council of Single Mothers & Their Children  
Ranges Youth Centre Inc  
RivSkills Inc  
Service to Youth Council  
Southern Junction Youth Services  
St Johns Youth Service  
St Vincent De Paul Society  
The Salvation Army - Inglefarm  
UnitingCare Wesley Adelaide  
West Coast Youth Services Inc  
Western Domestic Violence Service Inc  
Offenders Aid & Rehabilitation Services: Women's Accommodation Support Service  
Young Women's & Children's Support Services

## ACT

ACT Shelter  
Anglicare Canberra & Goulburn, Youth & Family Services  
Australian Mental Health Consumer Network  
Beryl Women's Refuge

**AFHO would like to  
extend its  
appreciation and thanks  
to all  
members for their  
support throughout the  
year...**

Brain Injury Australia Inc  
Canberra Community Housing for Young People Inc  
Canberra Youth Refuge  
Canberra Fathers and Children Service (CANFaCS)  
Coalition of Community Housing Organisations of the ACT  
Doris Women's Refuge  
Genelle Walters  
Havelock Housing Association  
Helen Disney  
Inanna Women's Refuge  
LASA Youth Centre - Salvation Army  
Lifeline Australia  
National Youth Housing Coalition  
St Jude's Family Support Service  
Tenants Union ACT  
Toora Women Inc  
Transition Program - Barnados  
Uniting Care Australia  
Welfare Rights & Legal Centre  
Women's Services Network  
Youth Coalition of the ACT  
YWCA of Canberra

## NT

Alice Springs Women's Shelter Inc  
Alice Springs Youth Accommodation & Support Services Inc  
Anglicare NT Katherine  
Anglicare Youth Housing Program  
Centacare NT  
Crisis Accommodation Gove Inc  
Darwin Christian Outreach Centre  
Dawn House  
Katherine Women's Crisis Centre  
Northern Territory Shelter  
Salvation Army Catherine Booth House  
St Vincent de Paul - Bakhita Centre  
Tangentyere Council  
Tennant Creek Women's Refuge  
Top End Association for Mental Health Inc  
YWCA of Darwin

## TAS

Anglicare Tasmania  
Annie Kenney Young Women's Refuge  
Colony 47 Inc  
Community Connections Inc  
Hobart Women's Shelter  
Jireh House Association Inc  
Karinya Young Womyn's Refuge  
McCombe House - Salvation Army  
Northern Youth Shelter Association  
Red Shield Housing Association  
Salvation Army - Oakley House  
Salvation Army Supported Housing  
Shelter Tasmania  
Warralee Committee Inc  
Women With Disabilities Australia (WWDA)

## WA

Anglicare WA  
Agencies for South West Accommodation (ASWA)  
Bunbury Housing Association  
Burdekin Youth in Action Inc  
Calvary Youth Services Mandurah  
Centrecare Marriage & Family Services  
Council to Homeless Persons Australia  
City of Fremantle  
Community Housing Coalition of WA  
Eastern Metro Community Housing Assn  
Family & Children's Services  
Katanning Regional Emergency Accommodation Centre  
Mercy Community Services Inc  
Mission Australia - Family and Youth Services  
Parkerville Children's Home  
Perth Inner City Youth Services  
Ruah Community Services  
Salvation Army Crossroads West  
Salvo Care Line The Salvation Army  
St Vincent de Paul Society WA  
Starick Services Inc  
Tenants Advice Service Inc  
Women's Council for Domestic & Family Violence Services WA

[www.afho.org.au](http://www.afho.org.au)