



Australian Federation of Homelessness Organisations
Annual Report 2003 – 2004

Members 2003 — 2004

QLD

Aboriginal & Islander Childcare Agency
Anglicare Beenleigh Youth Accommodation & Support
Anglicare Central Qld
Anglicare North Qld
Ann Mitchell
Bahloo Women's Youth Shelter
Banana Shire Emergency Accommodation and Support Centre
Bayside Tenancy Advice & Advocacy Service
Beenleigh Area Youth Service
Blair Athol Accommodation and Support Program
Booval Community Service
Brisbane City Council
Brisbane Domestic Violence Advocacy Service
Brisbane Youth Service
Bundaberg Housing Action Group Inc
Caboolture Family Haven Inc
Callar Community Housing Group
Capricorn Youth Accommodation Services
Chisholm Inc
Churches of Christ Welfare
Clare Homes Supported Accommodation Uniting Church
Community Connections Qld
Crisis Accommodation Support Association
CTC Youth Services
Family Emergency Accommodation
Townsville Inc
Gateway Community Group Inc
Gold Coast Project for Homeless Youth
Gold Coast Youth Service
Goodna Youth Services Inc
Gympie Widgee Youth Service
Heath Wood
Hinchinbrook Community Support Centre
Housing Action Group Maryborough District
Inala Family Accommodation & Support Service Inc
Inala Youth and Family Support Service
Integrated Family & Youth Service
Iona House
Ipswich Community Youth Service
Ken Graham
Ken Hancock Home Surfers Paradise Anglican Crisis Care
Kingston East Neighbourhood Group
Kyabra Community Association Inc
Lions Emergency Accommodation Centre
Macleod Women's Refuge
Mareeba Community Housing Association Inc
Micah Projects - Inner City Services
Mount Isa Youth Shelter
Najidah Association Inc
Noosa Youth Service
North East Community Support Group SAAP Program
North Qld Combined Women's Services Inc
NPA Women's Services
North Qld Domestic Violence Resource Service
Open Youth Project
Ozcare
Qld Community Housing Coalition
Qld Disability Housing Coalition
Qld Shelter
Qld Youth Housing Coalition
Qld Youth Services
Reconnect Gold Coast
Roseberry Youth Services
Salvation Army Toowoomba Crisis Accommodation
Save the Children Fund - Qld division
Sera's Women's Shelter Inc
Sharehouse Youth Accommodation Program
Shelter Housing Action-Cairns
Sherwood Neighbourhood Centre Housing Service
Skill Centre Inc
Social Action Office
South West Qld Tenants Association Inc
Tenant's Union - North Qld Office
Tenants Union of Qld
The Salvation Army Youth Outreach Service
Toowoomba Community Legal Service
Toowoomba Youth Service
Warrigui ATSI Corporation
Whitsunday Domestic Violence Service
Windana Support Centre Inc
Women's House - Shelta
Women's Information and Referral Centre Cairns
Youth & Family Services - Logan City
Youth Emergency Services
Youth Housing Project Association
Youthlink
Zig Zag Young Women's Resource Centre Inc

NSW

Albury Supported Accommodation Service
Albury Wodonga Women's Refuge
Albury Wodonga Youth Emergency Services Ltd
Alices Cottages Inc
Ammerley's Single Women's Refuge
ARCH Ltd
Armidale and District Women's Centre
Armidale Women's Housing Group
Armidale Youth Refuge
B. Miles Women's Housing Scheme
Barnados Australia
Bathurst Women's Housing Program
Blue Gum Inc
Bonnie Women's Refuge
Brain Injury Association of NSW
Broken Hill Skills Centre Inc
Byron Bay Youth House
Byron Emergency Accommodation Project
Campbell Page Moruya Youth Refuge
Caretakers Cottage
Carl Scully MP - Minister for Housing
Carries Place Co-Op Ltd
CCAB Anglicare North Coast
Centacare Broken Bay
Centacare Youth Support Service
Central Coast Emergency Accommodation
Coastal Accommodation Services Supporting Youth
Coffs Harbour Youth Housing and Support Service
Community Services Programs Family Action Centre
Community Youth Homes
Consultant Social Support Programs, The Salvation Army Eastern Territory
Drug, Alcohol and Women's Network (DAWN) Inc

**AFHO would like to
extend its
appreciation and thanks
to all
members for their
support throughout the
year...**

Drug & Alcohol Women's Network Inc.
Dubbo Community Housing Leasing Programme
Emergency Accommodation Project Inc
Dubbo Reconnect Service
Dubbo Women's Housing Programme
Elandra Women & Children's Service
Erskineville Youth Housing Inc
Fairfield Youth Accommodation Service
Fairfield Youth Refuge
Far West Reconnect
Ginny Hewlitt
Grafton Women's Refuge
Gonyah Women's Housing
Hastings Women's & Children's Refuge
Holroyd Youth Services
Homeless Persons Information Centre
Homeless Persons Support Team
Housing Support & Advocacy - Centacare
Illawarra Legal Centre
Illawarra Youth Housing
Immigrant Women's Speakout Association
Job Futures
Katakudu Women's Housing
Kel Knox
Kempsey Women & Children's Service Inc
Lismore Women's and Children's Refuge
Liverpool Youth Accommodation Assistance Company
Liverpool Youth Refuge Inc
Lotus House
Macarthur Ozanam Centre
Macleay Youth Accommodation Service
Marist Youth Care
Medley Community
Mission Australia

Monaro Crisis Accommodation Service
Moree Family Support
Moree Women's Refuge - Ngala House
Murrumbidgee Women's Housing
Narrabri Family Crisis Centre
National Ethnic Disability Alliance
Newmaque Community Housing Co Ltd
NSW Women's Refuge Resource Centre
NSW Federation of Housing Associations
Open House Youth Accommodation Services Inc
Orange Community Accommodation Service
Parramatta Mission
Phoenix House Youth Services
Quamby House
Raymond Terrace Neighbourhood Centre Inc
Regional Accommodation Brokerage Service
Rendu Youth Services
Salvation Army Australia Eastern Territory
Samaritans Foundation
Samaritans Outreach Team
Shelter NSW
Shire Wide Youth Service
Shirewide Youth Services Inc
Shoalhaven Youth Accommodation
Silky Oaks Children's Haven
Sisters Housing Enterprises
South West Women's Housing
Southern Riverina Youth Support Services
Southern Youth and Family Services
St Vincent De Paul-National Council
Stepping Out Housing Programme Inc
Tamworth Homeless Men's Support Group
Tamworth Youth Care Inc
Tenants Union of NSW
The Bridge Youth Service Inc
The Burdekin Association
The Gender Centre
The Haymarket Foundation
The Station Ltd
The Ted Noffs Foundation
The YWCA of Sydney
Theba Inc
Upper Hunter Community Services
Veritas Outreach Youth Services
Vincentian Village Care and Support Service
Vinnies Emergency Accommodation/Reconnect
Welfare Rights Centre
Wentworth Area Community Housing
Wesley Mission - Homeless Persons Service
Westlake Macquarie Youth Accommodation Project
Wimlah Refuge
Wollongong Emergency Family Housing
Wollongong Women's Housing
Women's & Girls Emergency Centre
Women's Housing Company
Woy Woy Women's Refuge
Youth Accommodation Association NSW
Youth Accommodation Services- Centacare
Newcastle
Youth Angle Inc
Youth Off the Streets

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Acknowledgements

We would like to thank all of those who continue to work with us to prevent and address homelessness in Australia.

We would particularly like to acknowledge the ongoing financial support we receive from the Commonwealth Department of Family and Community Services (FaCS).

We would also like to thank Telstra for sponsoring the February 2004 edition of AFHO News.

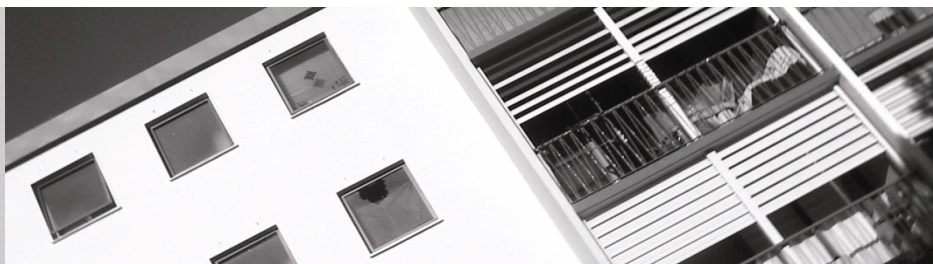
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Homelessness in Australia

1 in every 200 Australians are homeless

Each day 100,000 Australians are without safe secure and affordable housing

1 in every 3 homeless Australians is a child

1 in every 75 Australian children under 12 will access a homeless service this year

Each year more than 53,000 children and their parents stay in homeless services

Every day 200 children and their families are turned away from the homeless service system

Australia has 1300 homeless assistance services

Only 1 in every 7 homeless Australians will find a bed in the homeless service system

Homeless assistance services provide almost 3 million nights of accommodation each year

1 in every 2 homeless people are in NSW or QLD

Vision

AFHO's Vision Statement

"To proactively research, develop and promote national policy and action to reduce homelessness and its impact upon the diverse range of people it affects."

The Australian Federation of Homelessness Organisations (AFHO) is the national peak body working to prevent and respond to homelessness in Australia

AFHO seeks to improve community awareness and understanding of the issues facing the 1 in every 200 Australians who are homeless. AFHO advocates for people who are homeless, aims to represent the interests

of more than 1300 homeless assistance services, and contributes to policy development and evaluation of Australia's homeless service system.

AFHO works collaboratively with homeless people's associations, homeless assistance services, state homelessness peak organisations, national peak organisations from other sectors, government, business and the broader community to achieve these objectives.



**Australian
Federation of Homelessness
Organisations**

Advocating for homeless people's rights
and working to end homelessness
in Australia.

Chairperson's Report



It is a great honour to present my fourth Chairperson's Report for AFHO. AFHO continues the challenge to give voice to the needs of the 1 in every 200 Australians who are homeless. AFHO also works to advocate on behalf of the 1300 homeless assistance services that form the homeless service system.

The main challenge for AFHO continues to be convincing Commonwealth, State and Territory Governments to address the underlying structural causes of homelessness. On any given night, only 1 in every 7 homeless Australians will find a bed in the homeless service system. This is a lot of people missing out on accommodation and support. More effort and more resources must be directed to increasing job opportunities, increasing affordable and secure public and community housing and reducing the incidence of poverty and disadvantage if we are to ever prevent homelessness in this country.

This has been an important year for the future of the Supported Accommodation Assistance Program (SAAP), the key funding program for the homeless service system. AFHO has been an active participant in the SAAP IV Evaluation process, and lobbied for Commonwealth and State/Territory Ministers to agree to SAAP V. This was achieved and AFHO continues to lobby for a good outcome for the sector as we move towards SAAP V which will commence in July 2005. Priorities for SAAP V must be resourcing, enhancing and expanding SAAP to a) Provide accommodation and support to the large number of people who make up the "unmet demand", b) Deliver improved services to children and c) Addressing financial viability for many given the pressure caused by escalating costs in areas of Occupational Health and Safety, Insurance and Computer Support and technology.

AFHO has worked hard this year to progress the agenda agreed at the National Homelessness Conference: *Beyond the Divide* in Brisbane in March 2003. AFHO has worked with a wide range of Commonwealth Government agencies, to both raise awareness of homelessness and to ensure that mainstream government agencies are aware of the barriers that homeless people face in accessing Commonwealth programs.

I would like to thank the individuals on the AFHO Board for their leadership and their support to me during the year. I would particularly like to thank the other members of the Board Executive Committee, Kate Lord, Liz Fritz and Julie Oberin for their ongoing commitment and dedication to AFHO. I also thank the organisations that employ our Board members for supporting their voluntary commitment to the AFHO Board by releasing them to attend Board meetings.

The AFHO team based in Canberra is small in number and big in dedication, enthusiasm and expertise. Ara Creswell, our Executive Officer, left AFHO in April to take up the position as Director of ACTCOSS. Ara has a long involvement with the homelessness sector and with AFHO and we are pleased that we will continue to work with her in her new role. Barbara Boden, our Policy Officer, left AFHO in May to return to family in South Africa. In May, AFHO was pleased to welcome two new team members, Jack Quinane as Executive Officer and Leisa Gibson as Policy and Research Officer. Megan Hinchley and Jo Broad complete the AFHO team. The AFHO team has delivered an extraordinary effort this year and I would like to place on record my appreciation and respect for their work.

AFHO also enjoys the support and encouragement of our more than 400 members Australia-wide. We endeavour to balance our member services work within a broader agenda of action to prevent and end homelessness in Australia; and your ongoing support is vital to our success. I look forward to working with you in 2004-05 as we continue to advocate on behalf of the 100,000 Australians who are homeless.

Narelle Clay, AFHO Chairperson

Treasurer's Report



As in previous years, 2003-2004 provided AFHO with an ongoing challenge in terms of financial management and working within limited resources. AFHO met these challenges through sound management practices and the securing of additional project funds. Our goal was to maintain our levels of activity and still end the year in a positive financial position. That goal was achieved with AFHO ending the financial year with a small surplus of funds.

I am pleased to report that the overall result for the year is an operating surplus of \$19,517 with accumulated assets from the period ended 30th June 2004 being \$27,937.

We maintained the level of core funding we receive from the Department of Family & Community Services (FaCS) and we gratefully acknowledge their continued funding assistance. Additional funds were also received from FaCS for a new project to be undertaken by AFHO in 2004-2005. AFHO maintained its income from membership and associated fees.

A list of members is available within the Annual Report. AFHO is very appreciative of the community and government agencies and individuals who support the organisation.

The Auditor, Everall, Merret & Mann has provided a qualified audit report to our members for the 2003-2004 financial year and you will find this report on page 10. The reason this report is a qualified opinion is because, like many non profit organisations, AFHO's income is based on grants and membership fees which are unpredictable income sources.

AFHO continues to strengthen its infrastructure and has again been able to exert sound financial management and planning through the provision made for our work over the next year. This includes the follow-up work from the 2003 homelessness conference and commitment to a future conference, staff provisions and other commitments.

Through diversifying our income base we aim to reduce our dependence on the resources provided by government. We seek to continue to improve the financial position of AFHO and therefore further the advocacy, research and policy work.

I take this opportunity to acknowledge the dedication and diligent management of resources by the AFHO staff and Board Executive Committee members throughout the year. All have assisted me enormously in my position as treasurer.

Thank you.

A handwritten signature in black ink, which appears to read "Liz Fritz". The signature is fluid and cursive.

Liz Fritz, AFHO Treasurer

Board Members

Narelle Clay, AFHO Chairperson

Narelle is the Chief Executive Officer of Southern Youth and Family Services which provides services in the Illawarra and Shoalhaven areas of NSW.

Narelle has been active in the community sector and particularly in the area of homelessness for 19 years. She has many passions including program design and administration, data collection, supporting a strong community sector workforce and many others. She is currently a member of the Commonwealth Youth Advisory and Consultative Forum, the NSW Ministerial Advisory Council on Homelessness and the Board of the Association of Child Welfare Agencies.

Kate Lord, Secretary

Kate has been working in the Community Sector for the last 22 years. For 18 of those years she has worked predominately in the SAAP Sector in a number of crisis shelters and related support services for homeless and at risk young people. Kate currently holds the position of Quality Manager for Anglicare Tasmania and is responsible for quality assurance of programs and new initiatives.

Kate is a founding member of the Youth Housing Task Force of Tasmania (now the Statewide Youth Housing Group) and has been involved in the National Youth Coalition for Housing (NYCH) for nearly 15 years, holding the position of Tasmanian Delegate for 9 years.

Liz Fritz, Treasurer

Liz has been manager of Blair Athol Accommodation and Support Programme at Bilinga on the Queensland Gold Coast for 15 years and has worked with people experiencing homelessness for 18 years.

Currently Liz is Chairperson of the Council for Homeless Persons Australia (CHPA) and a member of the Gold Coast Regional SAAP Network, the South Queensland Council for Homeless Persons and TAFE Industry Reference Group (Community Services).

Donna Curtis

Donna has 14 years experience working in the youth services sector primarily with homeless and at risk young people and is currently the Executive Officer for Shire Wide Youth Services Inc.

Donna has been actively involved in the Youth Accommodation Association NSW for the past 9 years, the past 2 of those as the President. She represents NSW issues to NYCH over the last 5 years and currently fills the role of Chairperson.

Julie Oberin, Executive Member

Julie is the manager of Annie North Women's Refuge and Domestic Violence Service in Bendigo, Victoria. She has worked at Annie North Inc. since 1992, almost 10 of those years as Manager.

Julie is the Victorian representative on the Women's Services Network (WESNET) national committee and former National Chairperson of WESNET (6 terms). She has extensive experience in areas related to domestic and family violence including regional and rural issues. Julie's work in the area of domestic and family violence has been published widely. She has presented papers, workshops and participated on panels at conferences at regional, state, national, and international levels.

Maria Leebeek

Maria entered into the youth sector in 1991 and has a range of experience in the housing field from direct practice (having been a youth housing worker for several years) to management (as the Director of the Brisbane Youth Service).

Maria has experience in research and project work having conducted a project into long term housing for young people and has had involvement on various project reference groups. Maria maintains an ongoing commitment to the youth housing field from her long standing involvement in NYCH to her current position as the Policy and Development Officer for the Queensland Youth Housing Coalition Inc.

Trish Bramble

Trish is the Support and Accommodation Services Manager at Parramatta Mission, NSW and has worked in services for homeless people for the past 17 years.

Trish is currently on the Executive Committee of Homelessness NSW.ACT, is the Chairperson for Pacificlink Community Housing and is the NSW representative and Vice Chairperson for CHPA.

Pauline Woodbridge

Pauline has been working in Women's Services in Townsville for the past 20 years and has been Co-ordinator of North Queensland Domestic Violence Resource Service (NQDVRs) for the last 10 years. Over the years she has been active locally, within the State and nationally to raise the awareness of violence against women and work towards the elimination of domestic violence against women and children and is currently the QLD representative for WESNET.

Board Members

Margaret Chisholm

Margaret has been manager of a SAAP funded family service in Canberra for 8 years and represents the generalist sector within the ACT on the boards of Homelessness NSW, ACT and CHPA.

Margaret has a life-long interest and commitment to seek social justice for society's most marginalised groups and is especially interested in working to better meet the needs of accompanying children within SAAP services and finding co-ordinated responses to working with SAAP clients with co-morbidity issues.

Maria Hagias

Maria is the Executive Director of the Central Eastern Domestic Violence Service in Adelaide. Maria has worked in the SAAP sector for 8 years, and has represented the sector on the SAAP Performance Measurement Advisory group, FaCS Family Development Committee, Women's Emergency Services Implementation Committee, Women's Services Network of SA and is the National Chairperson of the Women's Services Network (WESNET) National Committee.

Maria has extensive experience in culturally and linguistically diverse policy, program development and practice issues relating to women and children affected by domestic violence.

Geoff King

Geoff King is the General Manager of Noongar Mia Mia Pty Ltd which is a company set up by the Perth Noongar Regional Council to promote affordable and appropriate housing to Aboriginal people in the Perth metropolitan area with the ultimate goal of home ownership.

Geoff has extensive experience in the area of social housing and the issues facing aboriginal people in this area. He has strong links with the Noongar community in Perth and Koori people in NSW where he is originally from.

Von Bromilow

Von is the Manager, Housing Services and has worked with AnglicareWA since 1990. She manages programs relevant to homeless people or those at risk of homelessness in Western Australia. Von has extensive experience in housing, homelessness and issues facing Aboriginal/Indigenous families

Von also manages the Housing Advocacy & Support Service which provides housing and related needs to people over the age of 50 years. She is a member of the Anglican Diocesan Taskforce on Intellectual Disability WA.

Staff Members

Jack Quinane, Executive Officer

Jack is responsible for the overall coordination and management of AFHO. He is responsible for developing and maintaining a profile for AFHO and promoting the needs of people who are homeless in our community.

Jack represents AFHO in a wide range of forums. He analyses and responds to a broad range of policies, statements and issues relating to homelessness. He ensures the development of a strong AFHO policy on homelessness in consultation with the AFHO Board and member organisations.

Megan Hinchley, Communications & Member Services

Megan is responsible for the effective administrative functioning of the office, financial and payroll management, website maintenance, media, publications, event coordination, fundraising and member services.

Leisa Gibson, Policy & Research

Leisa consults with members and other stakeholders on the development of policies and policy responses related to homelessness in Australia. She is responsible for providing information to members and other stakeholders about policy developments which may impact on homelessness in Australia.

Leisa networks with government and non-government agencies and departments to ensure that issues of homelessness are kept on the social and political agenda. Leisa also represents AFHO at a wide range of forums.

Jo Broad, Administrative Assistant

Jo contributes to the effective administrative functioning of the AFHO secretariat and assists in the provision of administrative assistance to the AFHO Board.

Key Activities 2003 — 2004

SAAP IV Evaluation

The SAAP IV Evaluation occurred between October–November 2003. The final report was presented to the Community Services Ministers and was discussed at their meeting in June 2004.

The Ministers agreed to support the continuation of the Supported Accommodation Assistance Program (SAAP) as a joint Australian and State and Territory program beyond 30 June 2005, when the current SAAP agreement expires.

AFHO was represented on the Technical Reference Group to provide advice and methodological and technical issues associated with the conduct of such a complex program evaluation. AFHO also had a role in liaising and advising on consultation with the community sector. Purple Kangaroo Consultants were contracted by AFHO to facilitate access to the SAAP sector for the three national consultants (Erebus, Success Works and RPR Consultants).

AFHO presented its submission regarding the SAAP IV National Evaluation to the national consultants, Erebus Consulting Partners.

SAAP V Campaign

AFHO launched its SAAP V campaign on Friday 25 June ahead of the *National Summit on Housing Affordability* at Parliament House Canberra 27 – 29 June. The campaign slogan “*Come inside... meet Australia's 36,000 children*” was used to highlight the importance of SAAP services as a place of refuge in times of crisis and to focus on the need to resource the SAAP sector to work with children.

Twelve fact sheets were prepared including: the Future of SAAP, Children in SAAP, youth homelessness, and national and state/territory homelessness summaries. All of the AFHO SAAP V campaign materials including media releases and fact sheets are available on the AFHO website.

AFHO Board of Management

Two face-to-face board meetings were held in 2003 – 2004. The first board meeting was held in Canberra in October 2004 and the second in Hobart in May 2004. The Board also met by teleconference in August and February. AFHO's founding councils; The Women's Services Network (WESNET), The National Youth Coalition for Housing (NYCH) and the Council for Homeless Persons Australia also held their council meetings during this time.

Monthly teleconferences of the Board Executive Committee were also held, along with teleconferences of other Board Committees, as required.

Networking Events

Two networking events for the homelessness sector were organised in Canberra and Hobart to coincide with the board meetings. These events allowed AFHO to network with key stakeholders including members and service providers. Narelle Clay presented her vision for SAAP at both forums. For copies of these speeches log onto the AFHO website www.afho.org.au

Homeless services bus tour

In March 2004 AFHO organised a bus tour for senior Officers from various Commonwealth Departments of homelessness services in the ACT and Queanbeyan. The aim of this tour was to provide those in key policy development roles with a chance to both meet Australians experiencing homelessness and to see the homeless service system in action.

AFHO was pleased that so many willingly participated in the tour. If discussion at the debriefing session held at the end of the tour is any indication, participants came away from it with a better understanding of homelessness. Positive feedback was received from all those on the tour and AFHO will be following up with the contacts established on the tour. AFHO's aim is to increase cross-portfolio awareness and action to prevent and address homelessness.

Publications

The AFHO newsletter, *AFHO News* was produced in July 2003, February 2004 and May 2004 and was circulated to over 1500 organisations and individuals which includes members, homeless assistance services and government departments.

Committees

Following is a list of external committees AFHO board and staff members were representatives on during 2003–2004.

SAAP IV Evaluation Technical Reference Group (TRG): The TRG provided advice and methodological and technical issues associated with the conduct of the National SAAP IV Evaluation. Narelle Clay was the AFHO representative on this group.

Information Sub Committee (ISC): The ISC is a sub committee for the SAAP National Data Collection Agency (NDCA). Kate Lord is the AFHO representative on this committee.

Commonwealth Family Homelessness Prevention Pilots (FHPP): Julie Oberin is the AFHO representative and an adviser on this committee.

Key AFHO Activities 2003 — 2004 (con't)

Low-Income Measures Assessment Committee (LIMAC): LIMAC was set up by Telstra to assist them with the development of a package for low-income customers. Leisa Gibson is the AFHO representative on this committee.

Australians Working Together (AWT) Reference Group: In 1999 the Minister for Family and Community Services announced the Government's intention to review the Australian welfare system. The Minister appointed this Reference Group to consult with the community and provide advice to the Government on welfare reform. Jack Quinane is the AFHO representative on this reference group.

Commonwealth Advisory Council on Homelessness (CACH): CACH is an advisory body to the Commonwealth Minister for Family and Community Services on issues relating to homelessness. Jack Quinane is the AFHO representative on this advisory council.

Attorney General's NGO Human Rights Forum: The NGO Forum is an important part of the human rights policy process that allows community organisations and the Australian Government to discuss current human rights issues and developments. Jack Quinane is the AFHO representative for this forum.

National Mental Health Working Group Homelessness and Housing Task Group The Australian Health Ministers' Advisory Council National Mental Health Working Group established the Homelessness and Housing Taskforce (HHTF) in 2003 to develop and progress a national strategy on the issue of homelessness among people with mental illness. Liz Fritz is the AFHO representative on this group.

Submissions

Submissions were made to the following inquiries and bodies:

- Response to SAAP Mid-Term Review (Aug)
- Senate Community Affairs Reference Group Inquiry into Poverty in Australia (Aug)
- Inquiry Building simpler systems to help jobless families and individuals (Aug)
- Board of Taxation - Consultation on the definition of a charity (Sep)
- Productivity Commission - First Home Ownership Inquiry (Oct)
- National SAAP IV Evaluation (Dec)
- Commonwealth / State Ministerial Council on Consumer Affairs (MCCA) & Standing Committee of the Attorney General – Residential Tenancy Databases (Jan)
- AFHO Federal Budget Submission 2004-2005 (Feb)
- Crisis Accommodation Program (CAP) Review (June)

Staffing

Ara Cresswell, who was a Board member from 1998 – 2002 and an Executive Officer since September 2002, left AFHO in April 2004 to take up a position as Director of ACT Council of Social Services (ACTCOSS). Barbara Boden, the Policy and Networking Officer, left AFHO in April to return to South Africa.

AFHO was fortunate to have gained the services of Jack Quinane as the new Executive Officer and Leisa Gibson who is now responsible for Policy and Research.

Auditor's Report

INDEPENDENT AUDITOR'S REPORT
TO THE MEMBERS OF
AUSTRALIAN FEDERATION OF
HOMELESSNESS ORGANISATIONS INCORPORATED
ABN 38 006 376 407

Scope

We have audited the attached financial statements being the Committee Report, Committee Member's Declaration, Statement of Financial Performance, Statement of Financial Position, Statement of Cash Flows and Notes to and forming part of the financial statements of Australian Federation of Homelessness Organisations Incorporated for the 12 months ended 30th June 2004.

The association is responsible for the preparation and presentation of the financial statements and the information they contain. We have conducted an independent audit of these financial statements in order to express an opinion on them to the members of the association.

Our audit has been conducted in accordance with the Australian Auditing Standards to provide reasonable assurance as to whether the financial statements are free of material misstatement. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion as to whether, in all material respects, the financial statements are presented fairly in accordance with Australian Accounting Standards and statutory requirements so as to present a view of the association which is consistent with our understanding of its financial position and the results of its operations.

The audit opinion expressed in this report has been formed on the above basis.

Qualification Audit Opinion

It is not practicable to establish control over income such as donations, client contributions and similar type income until their entry in the Accounting Records. Our audit relating to this type of income was limited to amounts recorded.

The Committee has a substantial amount of provisions showing on the Balance Sheet. These amounts are not strictly 'provisions' as there is no commitment to pay these expenses. This affects the overall result of the association.

Qualified Audit Opinion

In our opinion, subject to the effects of such adjustments, if any, as might have been determined to be necessary had the limitation discussed in the qualification paragraph not existed,

1. The financial statements of Australian Federation of Homelessness Organisations Incorporated present fairly the assets and liabilities at 30th June 2004, and the income and expenditure of the Association for the year then ended in accordance with the basis of accounting described in Note 1 to the financial statements;
2. The Association has kept proper accounting and other records in accordance with general accounting practices and section 71 of the Associations Incorporation Act 1991;
3. The Association has complied with its own Constitution in regard to accounting policies; and
4. We have been provided with all the information and explanations that we required to form this opinion

EVERALLS DFK & ASSOCIATES
Certified Practising Accountants

CANBERRA
Dated: 1 November 2004

JA TRIGGS FCPA
(Registered Company Auditor)

Committee Report for Year Ended 30 June 2004

The Committee presents this report on the association for the financial year ended 30th June 2004:

Committee Members

The following persons were members of the Committee as at balance date;

Narelle Clay (Chair)	Kate Lord (Secretary & NYCH Representative)
Liz Fritz (Treasurer & CHPA Representative)	Julie Oberin (Executive & WESNET Representative)
Margaret Chisholm (CHPA Representative)	Trish Bramble (CHPA Representative)
Maria Leebeek (NYCH Representative)	Donna Curtis (NYCH Representative)
Pauline Woodbridge (WESNET Representative)	Maria Hagias (WESNET Representative)
Geoff King (Indigenous Representative)	Von Bromilow (Rural & Remote Representative)

Net Profit

The profit of the association for the financial year was \$19,517 (2003: loss of \$39,689)

Principal Activities

The principal activities of the association during the course of the year were:

To proactively research, develop and promote national policy and action to reduce homelessness and its impact upon the diverse range of people it affects.

There have been no significant changes in the nature of these activities during the year.

Significant Changes in State of Affairs

There have been no significant changes in the state of the association's affairs during the financial year.

After Balance Date Events

No known matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the association's operations, the results of those operations or the state of affairs of the association in subsequent financial years.

Future Developments

The association expects to maintain the present status and level of operations and hence there are no likely known developments in future financial years.

Indemnities Granted


There have been no indemnities granted or insurance premiums paid, during or since the end of the financial year, for any person who is or has been an officer or auditor of the association.

Actions

No person has applied for leave of Court to bring proceedings on behalf of the association or intervene in any proceedings to which the association is a party for the purpose of taking responsibility on behalf of the association for all or any part of these proceedings. The association was not a party to any such proceedings during the year.

This statement is made in accordance with a resolution of the Committee Members and is signed for and on behalf of the members by:

Committee Member 

Committee Member 

Dated this 1st day of November 2004

Financial Statements for Year Ended 30 June 2003

AUSTRALIAN FEDERATION OF HOMELESSNESS ORGANISATIONS INC
ABN: 38 006 376 407

INCOME & EXPENDITURE STATEMENT FOR THE YEAR ENDED 30 JUNE 2004

	2004	2003
	\$	\$
INCOME		
Operating Revenue including Core Grant	339,298	352,554
Management Fees	11,756	95,890
Project Income	90,000	65,152
National Homelessness Conference Funds	0	523,681
Provisions Spent	51,321	0
Other	5,993	2,595
TOTAL INCOME	498,368	1,039,872
EXPENSES		
Employee Costs	245,439	269,638
Operational Costs	87,424	65,494
National Board and Council Meetings	84,378	58,958
Projects	61,610	58,902
National Homelessness Conference	0	524,328
Management Fees	0	89,261
Other	0	12,980
TOTAL EXPENSES	478,851	1,079,561
OPERATING SURPLUS/(DEFICIT)	19,517	(39,689)
Accumulated Funds Brought Forward	8,420	48,109
TOTAL ACCUMULATED FUNDS	27,937	8,420

AUSTRALIAN FEDERATION OF HOMELESSNESS ORGANISATIONS INC
ABN: 38 006 376 407

BALANCE SHEET AS AT 30 JUNE 2004

	2004	2003
	\$	\$
CURRENT ASSETS		
Cash assets	398,699	333,622
Receivables	2,454	18,317
Other	4,823	4,222
TOTAL CURRENT ASSETS	405,976	356,161
NON CURRENT ASSETS		
Property, plant and equipment	29,421	15,557
TOTAL NON-CURRENT ASSETS	29,421	15,557
TOTAL ASSETS	435,397	371,718
CURRENT LIABILITIES		
Payables	44,505	43,007
Provisions	362,955	320,291
TOTAL CURRENT LIABILITIES	407,460	363,298
TOTAL LIABILITIES	407,460	363,298
NET ASSETS	27,937	8,420

A full set of audited accounts can be obtained upon request to: The Secretary, AFHO PO Box 603, Dickson ACT 2602

Members 2003 — 2004

VIC

Access Youth Support
AIDS Housing Action Group Inc
Anglicare Southbridge Youth Services
Annie North Women's Refuge
Banyule Community Health Service
Banyule Housing Support Group
Barwon Domestic Violence Outreach Service
Barwon Youth Accommodation Service
Baywest Youth Housing Group
Bethany Community Support
Bethlehem Community Inc
Central Hume Support Services
Cobaw Accommodation Services
Colac Area Health
Council to Homeless Persons
David Holdcroft
Domestic Violence & Incest Resource Centre
Eastern Homelessness Network
Elizabeth Hoffman House
Family Access Network Inc
Flat Out Inc
Footscray Youth Housing Group
Good Samaritan Inn
Goulburn Valley Community Health Service
Grampians Housing Network
Hanover Southern - Housing & Support Service
Hanover Welfare Services
Homeground Services
Hope Street Youth and Family Services
Hume Accommodation & Support Service
Inner South Community Health Services
Joan's Place
Judith Woodland
Kids Under Cover
Leila W Huebner
Lodden Mallee Housing Services
Loddon Mallee SAAP Network
Mallee Accommodation & Support Program
Margaret Tucker Hostel
Martina Collective, Georgina Inc
Mary Anderson Lodge
Melton Supported Accommodation Service
Michelle Barnett
Molly's House Women's Refuge
North East Support and Action for Youth
Northern Homelessness Network
Olive's Place Inc
Pathways
Peplow House
Public Interest Law Clearing House
Quantum Support Services Inc
Regina Coeli Community
Regional Extended Family Services
Rural Housing Network Ltd
Sacred Heart Mission St Kilda
Salvation Army - Crisis Services
Salvation Army Crossroads Jacana
Salvation Army Crossroads Sunbury Accommodation Service
Salvation Army Social Housing Services
Salvation Open Door
Social Planning and Projects
Southern Family Life
St Albans Youth Housing
St George Women's Housing
St Lukes Anglicare - Youth Services
St Vincent De Paul - Matthew Talbot Soup Van
St Vincent de Paul Aged Care & Community Services
Supported Housing Ltd
The Bridge (Goulburn Accommodation Program)
The Salvation Army - Kardinia Network
The Salvation Army Eastcare
The Salvation Army South East Services Network
Uniting Care Ballarat Parish Mission
Uniting Care Connections - SHIFT
Victorian Women's Refuges & Associated Domestic Violence Services Inc
Westport Accommodation and Youth Support Services
Werribee Support and Housing Group
Wesley Central Missions
WIN Support Services
Wintringham Hostels
Wombat Housing & Support Services
Women's Health West
Women's Housing Ltd
Women's Info Support & Housing In the North
Young Peoples Health Service
Youth Projects Inc

SA

Aboriginal Family Support
Anglican Community Care Inc
Baptist Community Services
Bowden Brompton Housing Service
Centacare Homeless, Mental Health & Youth Services
Central Eastern Domestic Violence Service
Community Housing Council of SA Inc
Developing Alternative Solutions to Housing (DASH)
Domestic Violence Crisis Service Inc
Domestic Violence Helpline Adelaide Central Mission
Homelessness SA
Migrant Women's Support Accommodation Service
Multi Agency Community Housing Association
National Council of Single Mothers & Their Children
Ranges Youth Centre Inc
RivSkills Inc
Service to Youth Council
Southern Junction Youth Services
St Johns Youth Service
St Vincent De Paul Society
The Salvation Army - Inglefarm
UnitingCare Wesley Adelaide
West Coast Youth Services Inc
Western Domestic Violence Service Inc
Offenders Aid & Rehabilitation Services: Women's
Accommodation Support Service
Young Women's & Children's Support Services

ACT

ACT Shelter
Anglicare Canberra & Goulburn, Youth & Family Services
Australian Mental Health Consumer Network

NT

Alice Springs Women's Shelter Inc
Alice Springs Youth Accommodation & Support Services Inc
Anglicare NT Katherine
Anglicare Youth Housing Program
Centacare NT
Crisis Accommodation Gove Inc
Darwin Christian Outreach Centre
Dawn House
Katherine Women's Crisis Centre
Northern Territory Shelter
Salvation Army Catherine Booth House
St Vincent de Paul - Bakhita Centre
Tangentyere Council
Tennant Creek Women's Refuge
Top End Association for Mental Health Inc
YWCA of Darwin

TAS

Anglicare Tasmania
Annie Kenney Young Women's Refuge
Colony 47 Inc
Community Connections Inc
Hobart Women's Shelter
Jireh House Association Inc
Karinya Young Womyn's Refuge
McCombe House - Salvation Army
Northern Youth Shelter Association
Red Shield Housing Association
Salvation Army - Oakley House
Salvation Army Supported Housing
Shelter Tasmania
Warrawee Committee Inc
Women With Disabilities Australia (WWDA)

WA

Anglicare WA
Agencies for South West Accommodation (ASWA)
Bunbury Housing Association
Burdekin Youth in Action Inc
Calvary Youth Services Mandurah
Centrecare Marriage & Family Services
Council to Homeless Persons Australia
City of Fremantle
Community Housing Coalition of WA
Eastern Metro Community Housing Assn
Family & Children's Services
Katanning Regional Emergency Accommodation Centre
Mercy Community Services Inc
Mission Australia - Family and Youth Services
Parkerville Children's Home
Perth Inner City Youth Services
Ruah Community Services
Salvation Army Crossroads West
Salvo Care Line The Salvation Army
St Vincent de Paul Society WA
Starick Services Inc
Tenants Advice Service Inc
Women's Council for Domestic & Family Violence Services WA

**AFHO would like to
extend its
appreciation and thanks
to all
members for their
support throughout the
year...**

Beryl Women's Refuge
Brain Injury Australia Inc
Canberra Community Housing for Young People Inc
Canberra Youth Refuge
Canberra Fathers and Children Service (CANFaCS)
Coalition of Community Housing Organisations of the ACT
Doris Women's Refuge
Genelle Walters
Havelock Housing Association
Helen Disney
Inanna Women's Refuge
LASA Youth Centre - Salvation Army
Lifeline Australia
National Youth Housing Coalition
St Jude's Family Support Service
Tenants Union ACT
Toora Women Inc
Transition Program - Barnados
Uniting Care Australia
Welfare Rights & Legal Centre
Women's Services Network
Youth Coalition of the ACT
YWCA of Canberra

